



PHARMACY UPDATE

This update applies to:

Retail Pharmacies

State:

- | | |
|--|-----------------------------|
| <input type="checkbox"/> AZ | <input type="checkbox"/> NY |
| <input checked="" type="checkbox"/> CA | <input type="checkbox"/> OR |
| <input type="checkbox"/> CT | <input type="checkbox"/> RI |
| <input type="checkbox"/> MA | <input type="checkbox"/> VT |
| <input type="checkbox"/> NJ | <input type="checkbox"/> WA |

Line of business:

- Medi-Cal

MEMBER INQUIRIES:

Refer all member inquiries to the appropriate Customer Service phone number listed on their Health Net ID card.

URGENT – New Requirements to Process Health Net Medicare/Medi-Cal Dual Eligible Claims

Beginning January 1, Health Net dual eligible members who are obtaining CMS excluded drugs will be required to provide their Medi-Cal ID card information to pharmacies in order to process their claims correctly.

CMS excluded drug categories include:

- Cough and Cold preparations
- Benzodiazepines/Barbiturates
- Vitamins

Pharmacies processing claims for **Health Net Medi-Cal** members obtaining CMS excluded drugs should use:

RxBIN: 004336
Rx PCN: HNET

MEDICARE PART D CLAIMS PROCESSING

The new Caremark BIN, PCN and RxGroup numbers for Health Net Medicare Part D claims.

RxBIN: 004336
RxPCN: ADV
RxGrp: RX6270

Note: As of January 1, the RxGroup number is a required data element for Health Net Medicare Part D claims to process.

CLAIMS PROCESSING INQUIRIES

Caremark Help Desk Medi-Cal claims: **1-800-600-0180**

Caremark Help Desk Medicare Part D claims: **1-888-865-6567**

For optimal service, these telephone numbers are for pharmacy use only.

DRUG LIST

To view a complete list of covered drugs, visit our website at www.healthnet.com and select "View Pharmacy Information"

QUESTIONS:

For Medi-Cal call 1-800-867-6564, option 5

For Medicare Part D call 1-800-548-5524, option 3.