



Health Net®

PHARMACEUTICAL SERVICES

PHARMACY UPDATE

December 16, 2013

UPDATE #13-015

PAGE 1 OF 3

This update applies to:

Retail Pharmacies
Home Infusion Pharmacies
I/T/U Pharmacies

States:

- Arizona
- California
- Oregon
- Washington

Lines of business:

- Medicare Advantage
Part D (MA-PD)

**PHARMACY
INQUIRIES ONLY:**

**Claims Processing/
Technical Support**

CVS Caremark
Medicare Part D
Pharmacy Help Desk
1-888-865-6567

*For optimal service,
these telephone
numbers are for
pharmacy use only.

MEMBER INQUIRIES:

Refer all member
inquiries to the
appropriate Customer
Service phone number
listed on the member's
Health Net ID card.

Health Net Medicare Part D Transition Policy & Temporary Supply Claims Processing - Retail

If a Health Net member and a drug are eligible for a transition fill, the claim will automatically approve without the need for the pharmacy to submit an override code. If a claim does not approve and the pharmacy believes the Health Net member and the drug should be eligible under the Medicare Part D Transition Policy, the pharmacy should call the CVS Caremark Pharmacy Help Desk at 1-888-865-6567 to request a temporary supply override.

CLAIMS PROCESSOR INFORMATION

Health Net Medicare Part D pharmacy claims processing functions are performed by CVS Caremark.

BIN	PCN	RxGrp	Member ID
004336	MEDDADV	RX6270	11 Digit number consisting of: 9 Digit Number and 2 Digit Person Code

PAYER SHEET

To view the CVS Caremark Payer Sheet for RxBIN 004336 go to www.caremark.com. At the bottom of the home page, select "For Pharmacists and Medical Professionals" to view the various payer sheets.

TRANSITION FILL PROCESS

All Part D Plans are required by the Centers for Medicare and Medicaid (CMS) to provide a formulary transition plan for Part D members who are eligible for a transition fill. The intent of the transition plan is to ensure immediate short-term coverage for Part D members who are either new to a Part D Plan or who otherwise qualify for a transition fill. This plan allows Part D members to continue ongoing therapies while either transitioning to an equivalent formulary drug, or pursuing prior authorization or a formulary exception. Drugs excluded under Part D are not eligible for a transition fill.

RETAIL MEDICARE PART D TRANSITION PROGRAM OVERVIEW

- The Transition Policy is designed to ensure members are able to obtain up to a 30-day transition supply when they are within their first 90 days of coverage under our plan, and a prescribed drug they have been taking is not on our formulary or is on our formulary with a restriction.

- Members are also entitled to a 30-day transition supply within 90 days after our formulary changes from one benefit year to the next, and a drug they have been taking is no longer on our formulary or has a new restriction.
- If the member presents with a prescription written for less than a 30-day supply, Health Net will allow multiple fills to provide up to a total of a 30 day supply of medication.

Transition fill-eligible claims will process and approve upon initial submission and messages will indicate when claims have paid under transition fill rules. The messages (listed below) will be returned with paid transition fill claims so pharmacies can remind Part D members of actions that should be taken to ensure access to prescription drugs in accordance with Part D formularies and benefits:

- ◆ Paid under Transition Fill. Nonformulary.
- ◆ Paid under Transition Fill. PA required.
- ◆ Paid under Transition Fill. Other Reject. (Note: The other rejects represented by this message include Step Therapy, Quantity Limits, Daily Dose, etc.)

A Temporary Supply will NOT be allowed for the following drugs:

- ◆ CMS excluded drugs (not covered under Part D).
- ◆ Part B drugs.
- ◆ Conditional Part B versus Part D drugs. These drugs are set up with prior authorization edits and require a review to determine coverage.
- ◆ Drugs with daily doses exceeding the FDA approved maximum daily dose.

RETAIL PHARMACIES (NON-LTC)

Transition Fill Condition	Description	Allowed Transition Fill Supply
Part D member who is newly enrolled in Plan	Includes, not necessarily limited to: <ul style="list-style-type: none"> • Transition of a new Part D member following the annual coordinated election or special enrollment period • Transition of newly eligible Medicare member from other coverage • Transition of member switching from one plan to another after start of contract year 	At least 30 cumulative days supply within first 90 days of coverage in the new Plan
Renewing Part D member across Plan contract years	<ul style="list-style-type: none"> • Renewing Part D member impacted by negative formulary change across Plan contract years – has history of utilization of impacted drug within 180 days from date of claim and previous claim not transition fill 	At least 30 cumulative days supply within first 90 days of coverage in the new contract year
Part D member requesting exception and decision still pending	Part D member is requesting an exception and the decision is still pending by either the end of transition fill period, or the allowed transition fill days supply is exhausted	Where appropriate, Health Net will extend the transition fill beyond 30 days supply (Contact Pharmacy Help Desk for Overrides under this Condition)

LEVEL OF CARE CHANGE

If a member is changing from one treatment setting (hospital or long term care facility to home)

- There is not an automated Level of Care (LOC) Temporary Supply Override code.
- Pharmacies must call the CVS Caremark Pharmacy Help Desk to request the LOC Temporary Supply Override.
- The LOC Temporary Supply Override will allow approval of claims for up to a 30-day supply For each drug for each member for each level of care change, the LOC Temporary Supply override will only be effective for up to one 30-day supply.

ADDITIONAL INFORMATION

You may also view pharmacy updates and other important information about Health Net's Medicare Part D plans on Health Net's website at [www. healthnet.com](http://www.healthnet.com) >*Brokers and Providers* >*Pharmacy Information* >*Pharmacist Resource Center*.