



Health Net®

PHARMACEUTICAL SERVICES

PHARMACY UPDATE

December 14, 2012

UPDATE #12-020

PAGE 1 OF 1

This update applies to:

- Direct Network Pharmacies
- Retail Pharmacies
- Home Infusion Pharmacies
- I/T/U Pharmacies
- LTC Pharmacies

State:

- ALL STATES

Lines of business:

- Medicare Prescription Drug Plan (PDP)
- Medicare Advantage Part D (MAPD)

PHARMACY INQUIRIES ONLY:

Claims Processing/ Technical Support

CVS Caremark
 Medicare Part D
 Pharmacy Help Desk
 1-888-865-6567

For optimal service, this telephone number is for pharmacy use only.

MEMBER INQUIRIES:

Refer all member inquiries to the appropriate Customer Service phone number listed on the member's Health Net ID card.

Health Net Orange / SilverScript Integration

As you may be aware, Health Net's stand-alone Medicare Prescription Drug Plan (Health Net Orange PDP) was purchased by CVS Caremark earlier this year. While Caremark consolidates its Medicare Part D plans for 2013, we provide you the following update.

Health Net Orange PDP members will be enrolled automatically in a SilverScript plan for 2013. If they wish to remain with SilverScript, no action is required. The plans will consolidate as follows:

2012 Plan Name	2012 Claim Processing	2013 Plan Name	2013 Claim Processing
Health Net Orange Option 1	BIN:004336 PCN:MEDDADV GRP:RX6270	SilverScript Basic	BIN:004336 PCN:MEDDADV GRP:RXCVSD
Health Net Orange Option 2	BIN:04336 PCN:MEDDADV GRP:RX6270	SilverScript Plus	BIN:004336 PCN:MEDDADV GRP:RXCVSD

These changes apply to stand-alone Health Net Orange PDP only. They do not apply to Health Net's Medicare Advantage Prescription Drug (MAPD), commercial, or Medi-Cal plans.

If your pharmacy is in the Caremark Medicare Part D network, you may continue filling prescriptions for former Health Net Orange PDP members enrolling in a SilverScript plan.

If you have questions regarding your pharmacy's network participation, call Caremark Network Services at 1-866-488-4708.

If your patients have questions regarding their plan changes for 2013, refer them to SilverScript Customer Care at 1-866-235-5660.