



This update applies to:

- Retail Pharmacies
- Home Infusion Pharmacies
- I/T/U Pharmacies
- LTC Pharmacies

State:

- ALL STATES

Lines of business:

- Medicare Prescription Drug Plan (PDP)
- Medicare Advantage Part D (MAPD)

PHARMACY INQUIRIES ONLY:

Claims Processing/ Technical Support

CVS Caremark
Medicare Part D
Pharmacy Help Desk
1-888-865-6567

For optimal service, this telephone number is for pharmacy use only.

MEMBER INQUIRIES:

Refer all member inquiries to the appropriate Customer Service phone number listed on the member's Health Net ID card.

**** URGENT ACTION REQUIRED ****

Effective Tuesday, April 3

Health Net Medicare Part D PDP Claims Require New 4Rx Edits

As you may already be aware, effective January 1, 2012, CMS required all Part D plans to have a unique RXBIN or RxBIN/RxPCN combination exclusively dedicated to Medicare Part D. Although CMS delayed enforcement, **Health Net has chosen to implement its PDP members for all states on April 3.**

- Oregon and Washington MAPD members implemented March 20
- Arizona and California MAPD members implemented March 27

Any Medicare Part D PDP claims submitted without the new unique RxBIN/RxPCN combination AND the member's 9 digit ID code PLUS 2 digit person code will be rejected effective April 3.

To avoid rejected claims, please update member profiles to reflect the new 2012 RxBIN/PCN (and 9+2 member ID/person code). All Medicare Part D members received a new 2012 ID card with their new 4Rx data.

IMPORTANT: If a claim for a member is rejected due to this edit, please resubmit the claim with the new information so the member can leave your pharmacy with their prescription(s). **The correct information is provided in the table below AND in the COB Segment (the "Response Coordination of Benefits (COB)/Other Payer Segment") of the reject message.**

ALL DATA MUST MATCH EXACTLY:

STATE	BIN	PCN	RxGrp	Member ID (9 Digit Number and 2 Digit Person Code)
All States (Except Arizona MAPD)	004336	MEDDADV	RX6270	Male Code: 00 Female Code: 16
Arizona MAPD*	004336	MEDDADV	RX6270	Male Code: 01 Female Code: 01

*Arizona MAPD member ID numbers begin with the characters "HN"

The 4Rx Reject Codes are:

- 01 - Missing/Invalid BIN
- 04 - Missing/invalid PCN
- 06 - Missing/Invalid Group
- 07 - Missing/Invalid Member ID

IMPORTANT: If you are still unable to process a claim after submitting the corrected information or no corrected information was provided, please contact the CVS Caremark Pharmacy Help Desk at 1-888-865-6567 to request assistance.

PAYER SHEET: To view the CVS Caremark Payer Sheet for RxBIN 004336, go to www.caremark.com. At the bottom of the home page, select "For Pharmacist and Medical Professionals" to view the various payer sheets.