

QUICK REFERENCE GUIDE

Health Net Private Fee-for-Service Pearl Plan



Health Net Pearl Service Center

For questions regarding benefits, claims submissions, provider education, and appeals:
(800) 977-8221 (Seven days a week, 8:00 a.m. to 8:00 p.m.)

Prospective Sales

(866) 589-2265

Electronic Claims Submission

Emdeon (WebMD)
Professional payer ID: SX185
Institutional payer ID: 12X48

Paper Claims Submission

Health Net PFFS Claims
P.O. Box 2226
Augusta, GA 30903-2226
Fax: (888) 557-3856

Claims Appeals and Adjustment

Health Net Pearl Claims
P.O. Box 1728
Augusta, GA 30903-1728

RESOURCES

www.healthnet.com

The following private fee-for-service (PFFS) documents may be obtained through www.healthnet.com:

- CMS Informational Letter to Providers
- Terms and Conditions
- Deemed Provider Appeal Process
- Risk Adjustment
- PFFS Sample Member Identification (ID) Card
- Reimbursement Methodology and Fee Schedules
- PFFS Quick Reference Guide
- Link to My Health Net Manager

Health Net Dental

(866) 375-3373

Health Net Pharmaceutical Services Prior Authorization

(800) 548-5524, option 3
Fax: (818) 676-8086

Health Net Vision

(866) 392-6058



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MEDICARE PROGRAMS