



**L.A. COUNTY COORDINATED CARE INITIATIVE (CCI)
Stakeholder Workgroup AGENDA**

September 17, 2014; 1-3p.m.

Cathedral of Our Lady of the Angels
555 West Temple Street, Los Angeles, CA 90012
Conference Rooms 6, 7 & 8

Web Conference:

Go to: <https://intercall.webex.com/intercall/j.php?j=593393014>

Telephone Dial-In:

- 1) Call 1-866-513-8896
2) Enter Participant Code: 982 414 2190#

TIME	TOPIC	PRESENTER
1:00 – 1:30 p.m.	Welcome & Introductions <ul style="list-style-type: none"> ○ Approve August 20, 2014 Meeting Minutes 	Joyce Furlough <i>Vice President, Member Engagement CareMore</i>
1:30 – 2:00 p.m.	Cal MediConnect Continuity of Care Overview Real Stories	James Tea <i>Director, Network Operations CareMore</i> LaShaunta Harris <i>Care Manager CareMore</i>
2:00 – 2:15 p.m.	Ombuds Program Update New Choice Form	Hilary Haycock <i>Harbage Consulting</i>
2:15 – 2:45 p.m.	Stakeholder Discussion & Open Forum	Jane Ogle <i>Former Deputy Director, Dept. of Health Care Services</i>
2:45 p.m.	Wrap Up <ul style="list-style-type: none"> ○ Next Meeting: October 15, 2014 ○ 2015 Meeting Frequency/Location 	Susi Rodriquez-Shapiro <i>Director, Community Engagement, CareMore</i>