



Duals Advisory Work Group

Thursday, May 16, 2013

Facilitator:
Janice Milligan
Raffie Barsamian

MEETING TIME:
1:00 p.m. – 3:00 p.m.

Location:
The Center At Cathedral
Plaza
Conference Room 7 and 8
555 W. Temple Street
Los Angeles, CA 90012
DIAL-IN: 877-411-9748
ACCESS# 6475815

TIME	TOPIC	PRESENTER
1:00 – 1:05	<ul style="list-style-type: none">Welcome and Introductions	Raffie Barsamian, Manager, Public Programs
1:05 – 1:10	<ul style="list-style-type: none">California Long Term Care Education Center	Deborah Miles, Independent Contractor
1:10 – 1:15	<ul style="list-style-type: none">Introduction of Speaker	Janice Milligan, Director, Strategy & Development Health Net
2:15 – 2:35	<ul style="list-style-type: none">Triaging Member Service Calls	Ana Clark, PHN Manager, Public Health Programs
2:35 – 2:55	<ul style="list-style-type: none">Duals Implementation UpdateMeeting Updates	Janice Milligan, Director, Strategy & Development
2:55 – 3:00	Next Meeting: June 13, 2013	