

# Coordinated Care Initiative

California's Coordinated Care Initiative (CCI) changes the focus and delivery of health care for seniors and people with disabilities. Coordinated care offers participants an easier way to get the right services at the right time in the right setting.

Two major components of the CCI include:

**Managed Long-Term Services and Supports (MLTSS):** Most people on Medi-Cal, including those also eligible for Medicare, will be required to join a Medi-Cal health plan to access their Medi-Cal benefits. They will then receive their benefits, including MLTSS, through their health plan. Most individuals also eligible for Medicare will have an option to join Cal MediConnect to have their Medicare benefits coordinated with Medi-Cal.

**Cal MediConnect:** Cal MediConnect is a voluntary, three-year program designed to coordinate medical services, behavioral services, long-term care, and home and community based services under one plan for people eligible for both Medicare and Medi-Cal (“Duals” or “Dual Eligibles”).

Cal MediConnect establishes a person-centered care model. L.A. Care members will have one point of contact for all their questions and covered benefits. They will have access to a care team that will coordinate their health care and help them stay independent longer in their own homes and communities.

## Where

Eight counties were selected to participate in the CCI: Los Angeles, Orange, San Diego, San Mateo, San Bernardino, Riverside, Alameda and Santa Clara. L.A. Care Health Plan is one of two health plans with contracts for this program in Los Angeles County.

## When

The CCI was approved by the State of California in July 2012. Cal MediConnect received federal approval in March 2013. The State anticipates that notifications to eligible beneficiaries will begin no sooner than October 2013, and coverage will begin no sooner than January 2014.

## Who

Under the MTLSS portion of the CCI, most Medi-Cal beneficiaries in the eight counties will be required to enroll in a Medi-Cal health plan.

Under the Cal MediConnect portion of the CCI, the State estimates that about 456,000 Dual beneficiaries will be eligible in the eight counties. Los Angeles County will be capped at 200,000 participants.

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## Fact Sheet

### What

Under Cal MediConnect, L.A. Care will be responsible for delivering all Medicare and Medi-Cal benefits and services — including medical care, long-term care, mental and substance abuse care, home and community based services and assistance with social services. L.A. Care's responsibility will extend to those services and benefits that help members maintain their health while living independently.

### Why

The current health care delivery system for seniors and people with disabilities is complicated and difficult to navigate. This fragmentation often leads to confusion, delayed care, inappropriate health utilization and unnecessary costs. Integrating all services and financing for Dual Eligibles will provide opportunities to increase access, improve the quality of care received, significantly enhance care coordination and lower costs.

Protection of personal choice and continuity of care are also key priorities of Cal MediConnect. State and federal officials will closely monitor the CCI and Cal MediConnect to ensure implementation of all beneficiary protections.

### How

Members will receive support from a care team led by L.A. Care that will help them find and navigate the medical care, mental and substance abuse care, long-term care, home and community based services and social services they need to live independently. Members, their family members and other caregivers, as determined by the member, will have a greater say in the care they receive.

### L.A. Care's Role

L.A. Care is well-positioned to support Dual Eligibles, having operated for 16 years as the local initiative health plan for Medi-Cal in Los Angeles County. Now serving more than one million members, we have a proven track record and our finger on the pulse of Medi-Cal and Medicare beneficiaries and programs in Los Angeles County. We currently serve approximately 160,000 seniors and people with disabilities, and our Medicare Advantage Special Needs Plan has experienced a steady increase in membership since we launched it in 2008.

L.A. Care's experience with this population provides a strong platform upon which to build a seamless, person-centered experience for Cal MediConnect. L.A. Care will build on our extensive Medi-Cal and Medicare networks and local stakeholder relationships to coordinate and streamline a full range of primary, acute, mental health and substance abuse care, and MLTSS benefits.

### L.A. Care's Cal MediConnect Goals

- To coordinate all benefits and access to care under one health plan.
- To improve health outcomes.
- To ensure member empowerment and choice.
- To prevent avoidable ER and hospital stays, unnecessary tests and prescription interactions.
- To help members live healthier at home for as long as possible and have access to appropriate services and supports.

### More Information

[www.calduals.org](http://www.calduals.org)

[www.lacare.org/duals](http://www.lacare.org/duals)

