



Health Net[®]
COMMUNITY SOLUTIONS



PHARMACY UPDATE

February 23, 2018

UPDATE #18-004

PAGE 1 of 1

Safety Alert: Cumulative Acetaminophen (APAP) Dose Reject with Pharmacist Override Option

This update applies to:

State:

California

Line of business:

Medi-Cal

PHARMACY INQUIRIES ONLY:

**Caremark
Claims Processing**
Medi-Cal

1-800-600-0180

*For optimal service, this telephone number is for pharmacy use only.

MEMBER INQUIRIES:

Refer all member inquiries to the appropriate Customer Service phone number listed on their ID card.

To help ensure the safety of Medi-Cal members, Health Net and CalViva Health are implementing an edit to screen prescription profiles and calculate total daily doses of acetaminophen (APAP) from all APAP-containing medications that our members currently take. This review includes prescriptions written by different prescribers and filled at different pharmacies.

If a member's total/cumulative dose of APAP exceeds 4,000 mg/day, the claim will trigger a "soft" reject. This allows the pharmacist to override the reject by submitting the appropriate Drug Utilization Review (DUR) Conflict/Reason for Service, Pharmacy Professional Service (PPS), and Outcome/Result of Service codes.

Most common reasons for reject:	Recommended actions:
Pharmacy submitted wrong days' supply	Correct days' supply and resubmit
Prescribed with 'as needed' dosing instructions and no daily maximum	Submit days' supply based on daily maximum dose of APAP. – OR – Consult prescriber to obtain directions for use and/or a daily maximum dose. Resubmit using the appropriate DUR/PPS codes
Member has another current prescription for APAP-containing medication and combined dose exceeds recommended maximum of 4,000 mg/day	Verify the continued use, days' supply and daily maximum dosing for all APAP-containing medications; resubmit using appropriate DUR/PPS codes

Reject / DUR / PPS Codes:

- **Reject Code 88:** "PPS CODE REQD: APAP EXCEEDS 4 GM/DAY"
- **Reason for Service Code:**
 - AT – Additive Toxicity
- **PPS Professional Service Codes:**
 - M0 – Prescriber consulted
 - P0 – Patient consulted
 - R0 – Pharmacist consulted other source
- **Result of Service Codes:**
 - 1B – Pharmacist determines alert is not relevant for the member
 - 1C – Filled with a different dose
 - 1D – Filled with different directions
 - 1F – Filled with a different quantity;
 - 1G – Filled with prescriber approval

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