



Health Net[®]
COMMUNITY SOLUTIONS

PHARMACY UPDATE

December 7, 2017

UPDATE #17-012

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This update applies to:

State:

California

Line of business:

Medi-Cal

**PHARMACY
INQUIRIES ONLY:**

**Caremark
Claims Processing**
Medi-Cal

1-800-600-0180

*For optimal service,
this telephone number
is for pharmacy use
only.

MEMBER INQUIRIES:

Refer all member
inquiries to the
appropriate Customer
Service phone number
listed on their ID card.

Medi-Cal Coverage of HIV Pre-Exposure Prophylaxis (PrEP) & Post-Exposure Prophylaxis (PEP)

The Department of Health Care Services (DHCS) has been made aware of incidents of treatment delays and inappropriate denials for human immunodeficiency virus (HIV) Pre-Exposure Prophylaxis (PrEP) and Post-Exposure Prophylaxis (PEP) to prevent seroconversion to HIV.

PrEP and PEP medications are covered benefits for Medi-Cal members. These medications are covered through Medi-Cal Fee-For-Service (FFS) without a Treatment Authorization Request (TAR).

Claims billed to Health Net for PrEP and/or PEP products will reject with messaging to Bill Medi-Cal FFS directly.

Claims for PrEP and/or PEP products should be billed to Medi-Cal FFS.

QUESTIONS

Please call our Pharmacy Service Center at 1-800-867-6564 for additional information.

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