



Medicare Part D Plans:
 Health Net Medicare Advantage (HMO, HMO SNP)- AZ, CA, OR, WA
 Health Net Cal MediConnect Medicare-Medicaid (MMP) - CA
 Magnolia Health Medicare Advantage (HMO) - MS
 Peach State Health Plan Medicare Advantage (HMO, HMO SNP) - GA
 Sunshine Health Medicare Advantage (HMO) - FL
 Superior HealthPlan Medicare Advantage (HMO) - TX

REVISED: March 29, 2017

Medicare Part D Federal or State Natural Disaster Emergency Override Code (CVS Caremark Pharmacy Network Only)

Beginning April 3, 2017, Envolve Pharmacy Solutions will allow pharmacies to submit an override code for members who are evacuated, relocated or otherwise affected by a declared natural disaster or state of emergency. The override will allow members to receive early refills of their prescription drugs that may have been lost, damaged or left behind or cannot be located due to the disaster.

| NCPDP Field | Submission Clarification Code (SCC) | Situation | Description | Allowances |
|-------------|-------------------------------------|--------------------------------|---|-----------------------|
| 420-DK | SCC 13 | Natural Disaster/ Emergency | Emergency supply of medication lost, missing or cannot be located | Up to a 90-day Supply |

Envolve Pharmacy Solutions reminds all pharmacies filling prescriptions for the Medicare Part D or Medicare-Medicaid health plans listed above that pharmacies do not need to call to obtain a manual override if the early refill request is due to a Federal or State emergency or natural disaster. If the pharmacy submits the claim with SCC 13, the claim will approve.

Generally, if members must leave their homes due to a disaster or other public emergency, Envolve Pharmacy Solutions will allow members to obtain their drugs from an out-of-network pharmacy. Members may be required to pay the full cost of the drug at an out-of-network pharmacy and submit the claim with their original pharmacy receipt for reimbursement. In these situations, members are encouraged to contact Member Services (the phone number is located on the member's plan identification card) to determine if there is a network pharmacy nearby.

Please Note:

This code will only work if your pharmacy participates in CVS Caremark's Medicare Part D network. By submitting the override code, the pharmacy is attesting that the member meets the criteria. If it is later determined during an audit that the member did not meet the criteria, the claim will be reversed in full.

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Payer Sheets

To view the CVS Caremark payer sheet for **RxBIN 004336** and **PCN MEDDADV** go to www.caremark.com/pharminfo.

Assistance

For Claims Processing or Technical Support, contact the CVS Caremark Medicare Part D Pharmacy Help Desk at 1-888-865-6567.