



**Medicare Part D Plans:**  
Health Net Medicare Advantage - AZ, CA, OR, WA  
Health Net Cal MediConnect Medicare-Medicaid - CA  
Magnolia Health Medicare Advantage - MS  
Peach State Health Plan Medicare Advantage - GA  
Sunshine Health Medicare Advantage – FL  
Superior HealthPlan Medicare Advantage - TX

December 13, 2016

## **2017 Medicare Part D LTC Pharmacy Claim Codes**

Envolve Pharmacy Solutions would like to remind all Long Term Care (LTC) pharmacies filling prescriptions for any of the above listed Medicare Part D or MMP plan members that LTC pharmacies do not need to call to obtain a manual override in the situations listed on page two of this update. In the nine situations listed, pharmacies may submit specific codes that will allow claims to approve.

### **Payer Sheets**

To view the CVS Caremark payer sheet for RxBIN 004336 and PCN MEDDADV go to [www.caremark.com/pharminfo](http://www.caremark.com/pharminfo).

### **Assistance**

For Claims Processing or Technical Support, contact the CVS Caremark Medicare Part D Pharmacy Help Desk at 1-888-865-6567.

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## Codes Utilized on LTC Claim Submissions

- The first column is the NCPDP field where the pharmacy must insert the code indicated in the second column.
- The last column indicates the maximum approvable days supply allowed for the claim.
- If situations occur that fall outside of the allowances defined below, contact the CVS Caremark Medicare Part D Pharmacy Help Desk at 1-888-865-6567 for assistance.

NCPDP Field	Submission Clarification Code	Situation	Description	Allowances
420-DK	04	Drug Missing, Dropped or Lost	Medication lost, missing or cannot be located	Up to a 5-day Supply
420-DK	07	Emergency Supply	Emergency supply of non-formulary drugs & formulary with PA or Step Therapy Requirements (used after Initial Eligibility Transition Period)	Up to a 31-day Supply
420-DK	14	Leave of Absence Vacation Supply	Separate dispensing of small quantities of medications for take-home use allowing beneficiaries to leave facility for weekend visits, holidays, etc.	Up to a 5-day Supply
420-DK	15	Patient "Spit Out"	Medication "spit out"	Up to a 5-day Supply
420-DK	16	Emergency Box (Emergency Dose)	Emergency Box (E-Box) meds for emergency treatment until standard supply can be dispensed	Up to a 5-day Supply
420-DK	17	First Fill Following Emergency Box Dose	Follow-up fill after Emergency dose has been dispensed. This prescription should be filled for the full prescribed amount minus the Emergency Dosing	Written Rx Less E.R. Box Dose given up to a 31-day Supply
420-DK	18	LTC Admission/ Level of Care Change	Newly admitted due to clinical status change. Medications may have been filled at retail pharmacy prior to admit; been filled prior to transfer and discontinued; not followed beneficiary to new facility due to regulatory and compliance issues and same meds reordered upon re-admit	Multiple fills up to a 31-day Supply
420-DK	21	14-day Supply or Less is not Applicable*	14-day or less dispensing is not applicable due to CMS exclusion and/or manufacturer packaging may not be broken. Medication quantities are dispensed as billed	Up to a 31-day Supply
420-DK	36	Medication Dispensed Outside Short Cycle*	Claim was originally submitted to a payer other than Medicare Part D and was subsequently determined to be covered by Medicare Part D	Up to a 31-day Supply

\*Only applicable to claims submitted with Patient Residence 03

**Please note:** Codes will only work if your pharmacy participates in CVS Caremark's Medicare Part D LTC network and a Pharmacy Service Type of 04 or 05 and a Patient Residence of 03 or 09 is submitted on the claim. **By submitting the Patient Residence of 03 or 09, the pharmacy is attesting that the patient meets the criteria in the description in the table above. If it is later determined during an audit that the patient did not meet criteria, the claim will be reversed in full. Pharmacies must always submit the correct quantity per day supply based on the prescription order.**