



PHARMACY UPDATE

March 24, 2016

UPDATE #16-005

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This update applies to
Retail Pharmacies
LTC Pharmacies
Home Infusion Pharmacies
I/T/U Pharmacies

States:

- Arizona
- California
- Oregon
- Washington

Lines of business:

- Commercial
- Medicaid (Health Net
Medi-Cal & CalViva
Health in California,
Health Net Access in
Arizona)
- Medicare Advantage
Part D (MA-PD)
- CA Cal MediConnect
Medicare-Medicaid Plan
(MMP)

MEMBER INQUIRIES:

Refer all member inquiries to the appropriate Customer Service phone number listed on the member's Health Net ID card.

Health Net and Centene Now Combined As One Company

We are pleased to share that as of March 24, 2016, Health Net, Inc. (including its subsidiaries, Health Net Community Solutions, Inc. and Health Net Life Insurance Company) and Centene Corporation have combined as one company. The combination of both companies makes available a leading diversified, multi-state health care organization that provides access to quality, culturally sensitive health care services to more than 10 million members across the country.

Any future changes will be communicated to ensure the transition is as seamless and efficient as possible for members and pharmacies.

Pending further communication, please continue following current policies and procedures as outlined in your Health Net and/or CVS/caremark agreements.

BENEFITS OF THE MERGER

Our combined company provides new opportunities for innovative health care products and specialty service solutions that focus on all segments, including government-sponsored programs, such as Medicaid, Medicare, TRICARE, and Veterans Affairs. In addition, we are committed to serving commercial members through employer-sponsored benefits, individual policies and state health insurance exchanges.

Centene operates health plans in 23 states and offers specialty services, such as the management of behavioral health, vision and pharmacy benefits, and more.

ADDITIONAL INFORMATION

As always, your participation with Health Net is appreciated. We look forward to future growth and value your continued relationship.

If you have questions regarding the information in this update, please call the Health Net Pharmacy Service Center at 1-866-746-0551.

If you have pharmacy claims processing questions, contact the CVS/caremark Pharmacy Help Desk:

For Commercial: 1-800-600-0180

For Medicare Part D: 1-888-865-6567

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