



**Health Net®**  
COMMUNITY SOLUTIONS

# PHARMACY UPDATE

June 21, 2018

UPDATE #18-009

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## DHCS Medi-Cal Documenting and Reporting Immunization Requirements

**This update applies to:**

**State:**

California

**Line of business:**

Medi-Cal

The Department of Health Care Services (DHCS) notified Health Net Community Solutions, Inc. (Health Net) and CalViva Health (CalViva) on January 31, 2018, in All Plan Letter 18-004, that DHCS requires participating providers to document each health plan member's need for Advisory Committee on Immunization Practices (ACIP)-recommended immunizations as part of all regular health visits, and to report the administration of immunizations within 14 days to DHCS.

Preventive care service guidelines include routine *pediatric* immunizations recommended jointly by the American Academy of Pediatrics, the Centers for Disease Control and Prevention, ACIP, and the American Academy of Family Physicians, and routine *adult* immunizations recommended by ACIP that do not require prior authorization.

**PHARMACY INQUIRIES ONLY:**

ACIP immunization recommendations are available at:  
<https://www.cdc.gov/vaccines/hcp/acip-recs/index.html>.

**CVS Caremark  
Claims Processing  
1-800-600-0180**

**Each encounter with a Health Net and CalViva member is an opportunity to screen immunization status and administer needed vaccines.**

\*For optimal service, this telephone number is for pharmacy use only.

In addition, participating providers are required to meet Health Net, CalViva and DHCS medical record documentation standards for preventive care as outlined in these plans' Provider Manuals. These standards have been revised to include the new DHCS documentation requirements outlined above. Providers must enroll in and use the California Immunization Registry website at [www.CAIRweb.org](http://www.CAIRweb.org) to report and track patient immunization records online.

**MEMBER INQUIRIES:**

Refer all member inquiries to the appropriate Customer Service phone number listed on their ID card.

**ADDITIONAL INFORMATION**

Providers are encouraged to access the Health Net provider online portal for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding information contained in this update, please contact CVS Caremark as listed in the left-hand column.

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