Health Net 101



Your health coverage information resource

2+ Tips about Paying Your First Premium

Congratulations on choosing your new Health Net coverage. It will give you access to a wealth of health! Make your first premium payment to start your health coverage. Here are a few helpful tips to see you through the process:

- Refer to your initial premium payment letter. This letter has all the details you'll need about your premium payment. Your subscriber ID number, the amount of your premium, your due date. It's all there.
- **Pick a payment method.** There are several ways to pay. So choose what works best for you. You can pay online at www.healthnet.com. Or over the phone with a credit or debit card. Or in person at a participating Walmart store. If you'd rather mail your premium payment, just use the address on your initial premium payment letter.







Set up recurring payments. Recurring payments make it easy to pay your premiums on time every month. You can set them up after you make your first premium payment.

- Log in from the home page, then click *Online Bill Pay* and *Pay Bill*. When you're directed to the BillMatrix website, hit *Continue*.
- Next, click on *Recurring Settings* and the *Add New* button. Then just fill in the required information.

Your premium payment will be automatically released to Health Net every month. You can edit or cancel your payments as needed. No fuss, no worry!

Choose your doctor. With a Health Net HMO, HSP or EPO health plan, you pick your main doctor. It's easy! Simply choose a primary care physician (PCP) at the same time you pay your first premium.

Just select a PCP from the names listed on the *ProviderSearch* tab at www.healthnet.com. If you'd prefer, we can assign one for you.

You can always make a change.



Questions? We've got answers!

Questions about paying your first premium? Or about anything else related to your new Health Net membership? We're always here to help. Call us at 1-888-926-4988 or visit www.healthnet.com.

We are your Health Net."