



Health Net®

Daim Foos Thov Kev Kho Mob Mus Ntxiv

- Medi-Cal Plan: 1-818-676-6654 (fax) los yog 1-818-676-5161 (fax)
- Cal MediConnect Plan: 1-866-922-0783 (fax)

Hnub no yog hnub tim: _____

Yuav tsum sau daim foos no kom tiav txhij hlo es kev lis ntaub ntawv rau koj thiaj li tsis qeeb. Thov koj tes xuas cwj mem sau rau xwb.

Tus neeg mob lub npe (lub xeem, lub npe, lub npe ua si (Npe Ua Si (MI)):	Tus neeg mob tus nab npawb xov tooj hu rov qab:	Health Net ID #:
Tus neeg mob li chaw nyob (txoj kev, lub nroog, TUS ZIV KHAUJ (ZIP)):		
Tus neeg mob thawj tus kws kho mob uas pom zoo muab rau:	Tus neeg mob lub hnub yug (mm/dd/yyyy):	

Koj muaj cai rov mus ntsib koj tus kws kho mob uas tsis koom lag luam nrog Health Net. Peb yuav tshab xyuas koj daim foos thov cov txiaj ntsim Kev Kho Mob Mus Ntxiv raws li koj qhov kev tau txais kev pab them nqi kho mob.

Lub npe tus kws kho mob uas tus neeg mob sau daim foos thov cov kev kho mob mus ntxiv:		
Tus kws kho mob li chaw nyob (txoj kev, lub nroog, TUS ZIV KHAUJ (ZIP)):		
Tus kws kho mob tus nab npawb xov tooj: ()		
Teem caij mus ntsib lwm zaus rau hnub tim:	Vim li cas thiaj li teem caij mus ntsib:	
Tus kws kho mob uas koj sau daim foos thov kev kho mob mus ntxiv ntawd puas tau muaj ntawv cog lus koom lag luam nrog Health Net? <input type="checkbox"/> Yes <input type="checkbox"/> No	Tus kws kho mob uas koj sau daim foos thov kev kho mob mus ntxiv ntawd puas tau muaj ntawv cog lus koom lag luam nrog pawg neeg kho mob uas peb pom zoo muab rau? <input type="checkbox"/> Yes <input type="checkbox"/> No	Tus kws kho mob puas tau mus ntsib tus neeg mob yam tsawg yog ib zaug nyob rau 12 lub hlis dhau los? <input type="checkbox"/> Yes <input type="checkbox"/> No
<i>Thov qhia rau peb paub tias yog vim li cas tus neeg mob thiaj li xav tau nws (tus kws kho mob ntawd) qhov kev kho mob. Sau hom (cov) kev kho mob uas nws (tus neeg mob ntawd) xav thov rau qhov no.</i>		
Tus neeg mob kos npe rau los yog sau lub npe tus sawv cev ntawm Health Net uas lis txog daim foos thov rau qhov no:		
Tus neeg mob tus mob:	Tus neeg mob tus zauv zais CPT:	

Cov neeg mob muaj cai thov kom lawv tus kws kho mob pab sau lawv cov lus qhia rau. Sau daim foos kom tiav txhij hlo thiab muab xa mus rau Health Net.

Qhov chaw xa ntawv:

Health Net - Coordination of Care Unit
PO Box 10422, VanNuys, C A 91410-0422

Fax #:

Medi-Cal: 1-818-676-6654 los yog 1-818-676-5161
Cal MediConnect: 1-866-922-0783

Yog koj muaj lus nug dab tsi, thov koj hu rau Health Net qhov chaw Thawj Fab Saib Xyuas cov Kev Pab Cuam Rau Tswv Cuab tus xov tooj ntawm:

Lub koom haum Health Net Community Solutions, Inc. yog ib txoj kev npaj ntsig txog kev noj qab haus huv uas muaj ntawv cog lus koom lag luam nrog Medicare thiab Medi-Cal ob qho tib si txhawm rau muab cov txiaj ntsim ntawm ob qho khoos kas no coj los pab rau cov neeg uas tuaj sau npe siv. Lub koom haum Health Net Community Solutions, Inc. yog ib lub koom haum me uas ncau los ntawm lub koom haum Health Net, LLC. Health Net yog lub koom haum Health Net, LLC qhov cim lag luam uas muaj npe teev tseg raug raws kev cai li choj. Txwv tsis pub yuam tag nrho cov cai.

Cal MediConnect: Los Angeles 1-855-464-3571

San Diego: 1-855-464-3572

Medi-Cal: 1-800-675-6110

TTY: Cov tswv cuab txhua tus uas siv TT Y hu tau rau 711

Yog xav paub txog lus qhia ntxiv, nkag mus saib hauv www.healthnet.com.

English: If you, or someone you're helping, has questions about Health Net Community Solutions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-800-675-6110 (TTY: 711).

Arabic: إذا كان لديك أو شخص ما تساعدك أية استفسارات عن Health Net Community Solutions لديك الحق في تلقي المساعدة والمعلومات بلغتك مجاناً. للتحدث إلى مترجم فوري، اتصل على الرقم 1-800-675-6110 (TTY: 711).

Armenian: Եթե դուք կամ որևէ մեկը, ում դուք օգնում եք, հարցեր ունեք Health Net Community Solutions-ի մասին, դուք իրավունք ունեք ստանալ օգնություն և ձեր լեզվով անվճար տեղեկություններ: Թարգմանչի հետ խոսելու համար զանգահարեք 1-800-675-6110 հեռախոսահամարով (TTY: 711)

Cambodian (Khmer): បើសិនលោកអ្នក ឬនរណាម្នាក់ដែលលោកអ្នកកំពុងជួយមានសំណួរអំពី Health Net Community Solutions លោកអ្នកមានសិទ្ធិទទួលបានជំនួយ និងព័ត៌មានជាភាសារបស់លោកអ្នកដោយឥតគិតថ្លៃ។ ដើម្បីប្រើក្បាជាមួយអ្នកបកប្រែសូមហៅទូរស័ព្ទទៅលេខ 1-800-675-6110 (TTY: 711)។

Chinese (Traditional): 如果您或您協助的人士對 Health Net Community Solutions 有疑問，您有權免費取得以您的語言提供的協助及資訊。如欲取得口譯員協助，請致電 1-800-675-6110 (TTY: 711)。

Hindi: यदि आप, या कोई व्यक्ति जिसकी आप मदद कर रहे हैं, के Health Net Community Solutions (स्वास्थ्य नैट सामुदायिक समाधान) के बारे में प्रश्न हैं, तो आपको अपनी भाषा में निःशुल्क मदद प्राप्त करने और जानकारी प्राप्त करने का अधिकार है। एक अनुवादक से बात करने के लिए, 1-800-675-6110 (TTY: 711) पर कॉल करें।

Hmong (White): Yog koj, lossis lwm tus koj pab, muaj lus nug txog Health Net Community Solutions, koj muaj txoj cai tau kev pab thiab ntaub ntauv ua koj hom lus tsis muaj nqi them. Xav nrog ib tug neeg txhais lus, hu 1-800-675-6110 (TTY: 711).

Japanese: あなたご自身またはあなたが援助している方がHealth Net Community Solutionsに関する質問をお持ちの場合、あなたには無料で日本語によるサポートと情報を得る権利があります。通訳とお話になるには、1-800-675-6110 (TTY: 711)までお電話ください。

Korean: 귀하 또는 귀하가 도와드리고 있는 분이 Health Net Community Solutions에 관한 질문이 있을 경우, 귀하에게는 무료로 본인이 구사하는 언어로 도움과 정보를 받을 권리가 있습니다. 통역사와 통화하려면 1-800-675-6110 (TTY: 711) 번으로 전화해 주십시오.

Laotian: ຖ້າທ່ານ ຫຼື ຜູ້ໃດໜຶ່ງທີ່ທ່ານກຳລັງຊ່ວຍເຫຼືອມີຄຳຖາມກ່ຽວກັບ Health Net Community Solutions, ທ່ານມີສິດໃນການຮັບການຊ່ວຍເຫຼືອ ແລະ ຮັບຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ຕ້ອງເສຍຄ່າໃດໆ. ລົມກັບລ່າມພາສາ, ໂທ 1-800-675-6110 (TTY: 711)

Persian (Farsi):

اگر شما یا شخصی که به وی کمک می کنید، سوالاتی در مورد Health Net Community Solutions دارید، شما حق دارید که کمک و اطلاعات را به زبان خودتان و به طور رایگان دریافت کنید. برای گفتگو با مترجم شفاهی، با شماره 1-800-675-6110 (TTY: 711) تماس بگیرید.

Panjabi (Punjabi): ਜੇ ਤੁਹਾਡੇ, ਜਾਂ ਕਿਸੇ ਅਜਿਹੇ ਵਿਅਕਤੀ, ਜਿਸਦੀ ਤੁਸੀਂ ਮਦਦ ਕਰ ਰਹੇ ਹੋ, ਦੇ Health Net Community Solutions (ਹੈਲਥ ਨੈਟ ਸਾਮੂਦਾਇਕ ਸਮਾਧਾਨ) ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹਨ, ਤਾਂ ਤੁਹਾਨੂੰ ਮੁਫਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਹੱਕ ਹੈ। ਇੱਕ ਦੁਬਾਰਾ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ 1-800-675-6110 (TTY: 711) 'ਤੇ ਫ਼ੋਨ ਕਰੋ।

Russian: Если у Вас или у кого-то, кому Вы помогаете, есть вопросы о плане Health Net Community Solutions, Вы имеет право бесплатно получить необходимые сведения в переводе на Ваш язык. Для того чтобы воспользоваться помощью устного переводчика, позвоните по телефону 1-800-675-6110 (TTY: 711).

Spanish: Si usted, o alguna persona a la que asiste, tiene preguntas sobre Health Net Community Solutions, tiene derecho a obtener ayuda e información en su idioma sin cargo. Para hablar con un intérprete, llame al 1-800-675-6110 (TTY: 711).

Tagalog: Kung ikaw o ang isang taong tinutulungan mo ay mayroong mga tanong tungkol sa Health Net Community Solutions, mayroon kang karapatang makakuha ng tulong at impormasyon na nasa wika mo nang walang babayaran. Para makipag-usap sa isang interpreter, tumawag sa 1-800-675-6110 (TTY: 711).

Thai: หากคุณ หรือคนที่คุณกำลังให้ความช่วยเหลือ มีคำถามเกี่ยวกับ Health Net Community Solutions คุณมีสิทธิที่จะขอรับความช่วยเหลือและข้อมูลเป็นภาษาของคุณได้ โดยไม่มีค่าใช้จ่าย หากต้องการคุยกับล่าม โทร 1-800-675-6110 (TTY: 711)

Vietnamese: Nếu quý vị, hoặc một người nào đó quý vị đang giúp đỡ, có thắc mắc về Health Net Community Solutions, quý vị có quyền nhận được trợ giúp và thông tin bằng ngôn ngữ của quý vị miễn phí. Để trao đổi với phiên dịch viên, hãy gọi số 1-800-675-6110 (TTY: 711).

Nondiscrimination Notice

Health Net complies with applicable federal civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin, ancestry, religion, marital status, gender, gender identity, sexual orientation, age, disability, or sex.

Health Net:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Health Net's Customer Contact Center at 1-800-675-6110 (TTY: 711).

If you believe that Health Net has failed to provide these services or discriminated in another way, you can file a grievance by calling the number above and telling them you need help filing a grievance; Health Net's Customer Contact Center is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, (TDD: 1-800-537-7697) if there is a concern of discrimination based on race, color, national origin, age, disability, or sex.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.