

2018 Summary of Benefits

Health Net Seniority Plus Amber I (HMO SNP)

Kern, Los Angeles, Orange, Riverside, San Bernardino, Fresno, San Diego, San Francisco,
and Tulare Counties, CA

H0562-055



Health Net®
MEDICARE PROGRAMS

Benefits effective January 1, 2018
H0562_18_3030SB_A Accepted 09172017

This booklet provides you with a summary of what we cover and your cost-sharing. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call us at the number listed on the last page, and ask for the "Evidence of Coverage" (EOC), or you may access the EOC on our website at, <https://ca.healthnetadvantage.com>.

You are eligible to enroll in Health Net Seniority Plus Amber I (HMO SNP) if:

- You are entitled to Medicare Part A and enrolled in Medicare Part B. Members must continue to pay their Medicare Part B premium, if not otherwise paid for under Medicaid or by another third party.
- You must be a United States citizen, or are lawfully present in the United States and permanently reside in the service area of the plan (in other words, your permanent residence is within the Health Net Seniority Plus Amber I (HMO SNP) service area county). Our service area includes the following counties in California: Kern, Los Angeles, Orange, Riverside, San Bernardino, Fresno, San Diego, San Francisco, and Tulare Counties.
- You do not have end-stage renal disease (ESRD).
- For Health Net Seniority Plus Amber I (HMO SNP), you must also be enrolled in California Medicaid (Medi-Cal). Premiums, copays, coinsurance, and deductibles may vary based on your Medicaid (Medi-Cal) eligibility category and/or the level of "Extra Help" you receive. Your Part B premium is paid by the State of California for full-dual enrollees. Please contact the plan for further details.

The Health Net Seniority Plus Amber I (HMO SNP) plan gives you access to our network of highly skilled medical providers in your area. You can look forward to choosing a primary care provider (PCP) to work with you and coordinate your care. You can ask for a current Provider Directory or, for an up-to-date list of network providers, visit <https://ca.healthnetadvantage.com>. (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-of-plan providers, neither Medicare nor Health Net will be responsible for the costs.)

You can see our plan's provider directory at our website at, <https://ca.healthnetadvantage.com>.

This Health Net (HMO SNP) plan also includes Part D coverage, which provides you with the ease of having both your medical and prescription drug needs coordinated through a single convenient source.

SUMMARY OF BENEFITS

January 1, 2018 – December 31, 2018

Premiums and Benefits	Health Net Seniority Plus Amber I (HMO SNP)
Monthly Plan Premium, including Part C and Part D premium	\$0-\$35.50, depending on the level of “Extra Help” you receive. You must continue to pay your Medicare Part B premium, if not otherwise paid for by Medicaid or another third party.
Deductible	\$140 deductible for Part D prescription drugs (Applies to drugs in Tier 2, 3, 4 and 5.)
Maximum Out-of-Pocket Responsibility <i>(does not include monthly premium and prescription drugs)</i>	\$6,700 annually This is the most you pay in copays, coinsurance and other costs for medical services for the year. Not all covered services count towards the maximum out-of-pocket amount. For more information, please see the plan’s Evidence of Coverage (EOC). You will still need to pay your monthly premiums and cost sharing for your Part D prescription drugs
Inpatient Hospital Coverage	\$0 copay per stay <i>Prior Authorization (approval in advance) may be required.</i> Referral may be required.
Outpatient Hospital <i>(including services provided at hospital outpatient facilities and ambulatory surgical centers)</i>	<ul style="list-style-type: none"> • Hospital Visit (Including Epidural Injections): \$0 copay per visit • Ambulatory Surgical Center Visit (Including Epidural Injections): \$0 copay per visit <i>Prior authorization (approval in advance) may be required.</i> Referral may be required
Doctor Visits	<ul style="list-style-type: none"> • Primary Care: \$0 copay per visit • Specialist: \$0 copay per visit <i>Specialist services may require Prior Authorization (approval in advance).</i> A referral may be required for specialist visits.

Premiums and Benefits	Health Net Seniority Plus Amber I (HMO SNP)
Preventive Care	<p>\$0 copay for Medicare-covered zero cost-sharing preventive services</p> <p>For all preventive services that are covered at no cost under Original Medicare, we also cover the service at no cost to you. Cost-sharing may apply when other services are received in addition to the preventive service.</p> <p><i>Some services may require Prior Authorization (approval in advance).</i> Referral may be required.</p>
Emergency Care	<p>\$0 or \$30 copay per visit for Medicare-covered emergency room visits.</p> <p>If you are immediately admitted to the hospital, you do not have to pay your share of the cost for emergency care.</p>
Urgently Needed Services	<p>\$0 copay per visit</p> <p>If you are immediately admitted to the hospital, you do not have to pay your share of the cost for urgently needed services.</p>
Diagnostic Services/Labs/Imaging	<ul style="list-style-type: none"> • Lab service: \$0 copay • Diagnostic tests and/or procedure: \$0 copay • EKG: \$0 copay • Outpatient x-ray: \$0 copay • Diagnostic radiology service (such as, MRI, MRA, CT, PET) : \$0 copay • Therapeutic Radiological services (such as radiation treatment for cancer): \$0 copay <p><i>Some services may require Prior Authorization (approval in advance).</i> Referral may be required.</p>
Hearing Services	<ul style="list-style-type: none"> • Hearing exam (Medicare-covered): \$0 copay per visit Medicare-covered services include an exam to diagnose and treat hearing and balance issues. • Routine hearing services (non Medicare-covered): \$0 copay per visit (1 every year) • Hearing aid: \$0 copay (one pair) every 3 years. This plan pays up to \$1,000 for 2 hearing aids (for both ears combined) every 3 years. Members have no out-of-pocket cost sharing. <p><i>Some services may require Prior Authorization (approval in advance).</i> Referral may be required.</p>

Premiums and Benefits	Health Net Seniority Plus Amber I (HMO SNP)
Dental Services	<p>Dental services (Medicare-covered): \$0 copay</p> <p>Medicare-covered services: Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).</p> <p>DHMO: Preventive dental services</p> <ul style="list-style-type: none"> • Oral exam: \$0 copay (up to 2 every year) • Cleaning: \$0 copay (up to 2 every year) • Dental x-ray and Fluoride treatment : \$0 copay (up to 1 every year) <p>Additional comprehensive dental benefits are available.</p> <p>Preventive and Comprehensive dental services are covered In-Network only with contracted providers.</p> <p><i>Some services may require Prior Authorization (approval in advance).</i></p> <p>Referral may be required.</p>
Vision Services	<ul style="list-style-type: none"> • Vision exam to diagnose and treat diseases and conditions of the eye (Medicare-covered): \$0 copay per visit • Yearly Glaucoma screening (Medicare-covered): \$0 copay • Eyeglasses or contact lenses after cataract surgery (Medicare-covered): \$0 copay • Routine eye exam (non Medicare-covered) (once every 12 months): \$0 copay per visit • Routine (non Medicare-covered) eyewear: up to \$400 allowance for contact lenses and/or eyeglasses (frames and lenses) every 24 months <p><i>Some services may require Prior Authorization (approval in advance).</i></p> <p>Referral may be required.</p>
Mental Health Services	<p>Outpatient: \$0 or \$10 copay per visit</p> <p>Inpatient: \$0 or \$900 copay per stay</p> <p><i>Some services may require Prior Authorization (approval in advance).</i></p>

Premiums and Benefits	Health Net Seniority Plus Amber I (HMO SNP)
Skilled Nursing Facility	<p>In 2017 the amounts for each benefit period were \$0 or:</p> <ul style="list-style-type: none"> • \$0 copay per day, days 1 through 20; • \$50 copay per day, days 21 through 100 per benefit period. <p><i>Some services may require Prior Authorization (approval in advance). Referral may be required.</i></p>
Physical Therapy	<p>\$0 copay per visit</p> <p><i>Prior Authorization (approval in advance) may be required. Referral may be required.</i></p>
Ambulance	<p>\$0 or \$50 copay</p> <p>Cost is per one-way trip for Medicare-covered Ambulance services. No charge for more than one trip in a single day.</p> <p><i>Prior Authorization (approval in advance) is required for non-emergency ambulance services.</i></p>
Transportation	<p>\$0 copay per trip</p> <p>Up to 24 one-way trips to plan approved locations every year.</p> <p><i>Prior Authorization (approval in advance) may be required.</i></p>
Medicare Part B Drugs	<ul style="list-style-type: none"> • Chemotherapy drugs: 0% or 20% coinsurance • Other Part B drugs: 0% or 20% coinsurance <p><i>Prior Authorization (approval in advance) may be required.</i></p>

Premiums and Benefits	Health Net Seniority Plus Amber I (HMO SNP)
Wellness Programs	<ul style="list-style-type: none"> • Fitness program: \$0 copay The plan covers a basic fitness membership at participating fitness facilities. Members can also request an in-home fitness program. • 24-hour nurse advice line: \$0 copay You can call the nursing hotline 24 hours a day, 365 days a year with questions about your health. • Smoking and tobacco use cessation (Medicare-covered) (counseling to stop smoking or tobacco use): \$0 copay Additional sessions of smoking and tobacco cessation counseling: \$0 copay On-line and telephonic smoking cessation counseling from trained clinicians. Includes guidance on steps of change, planning, counseling and education: In depth assessment and personalized quit plans, up to 4 proactive, one-on-one counseling calls, unlimited toll free access to a quit coach, unlimited access to an online community that offers e-learning tools, social support, and information about quitting, decision support for the type, dose, and use of medicine. <p>For a detailed list of wellness program benefits offered, please refer to the Evidence of Coverage.</p>

Outpatient Prescription Drugs

Deductible Phase	\$140 Deductible. Deductible does not apply to Tiers 1 and 6.		
Initial Coverage Phase (After you pay your deductible, if applicable)	Cost-Sharing may change depending on the pharmacy you choose (Such as Standard Retail, mail-order, Long Term Care or Home Infusion) and when you enter another of the four phases of the Part D benefit.		
		Standard Retail Cost Sharing Rx 30-day supply	Mail Order 90-day supply
	Tier 1: Preferred Generic	\$0 copay	\$0 copay
	Tier 2: Generic	\$20 copay	\$60 copay
	Tier 3: Preferred Brand	\$47 copay	\$141 copay
	Tier 4: Non-Preferred Brand	\$100 copay	\$300 copay
	Tier 5: Specialty	30% coinsurance	30% coinsurance
	Tier 6: Select Care Drugs	\$0 copay	\$0 copay
Important Info:	<p>For more information about the costs for Long Term Supply, Home Infusion or additional pharmacy-specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.</p> <p>Premium, copays, coinsurance and deductibles may vary based on the level of “Extra Help” you receive. Please contact the plan for further details. If you qualify for “Extra Help” with your prescription drug costs, the “Extra Help” program will pay all or part of your monthly plan premium and your prescription drug deductibles and copays/coinsurance. If you are not eligible for “Extra Help”, refer to the Evidence of Coverage, Chapter 6, for outpatient prescription drug cost-sharing information.</p> <p>This is not a complete list of drugs covered by our plan. For a complete listing, please call 1-800-431-9007 (TTY user should call 711) or visit https://ca.healthnetadvantage.com.</p> <p>You can also see our plan’s pharmacy directory on our website at, https://ca.healthnetadvantage.com.</p>		

State of California Medicaid (Medi-Cal) Program Covered Benefits for Dual Eligible (Medicare and Medicaid) Beneficiaries

The benefits described below are covered by Medicaid (Medi-Cal). The benefits described in the Covered Medical and Hospital Benefits section of the Summary of Benefits are covered by Medicare. For each benefit listed below, you can see what Medicaid (Medi-Cal) covers and what our plan covers. What you pay for covered services may depend on your level of Medicaid (Medi-Cal) eligibility.

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Inpatient hospital services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered inpatient hospital services. Plan covers an unlimited number of days for an inpatient hospital stay.
Outpatient hospital services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Rural health clinic services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Federally qualified health center services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Laboratory services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
X-rays	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Skilled nursing facility care for over 21 years of age – Subacute care	\$0 copay for Medicaid-covered services	\$0 copay per day, days 1 through 20; \$0 or \$50 copay per day, days 21 through 100 per benefit period. Plan covers up to 100 days each benefit period. You pay all costs for each day after day 100 in the benefit period.

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Pediatric nursing facility care for under 21 years of age – Subacute services (Early & periodic screening, diagnosis and treatment supplemental services)	\$0 copay for Medicaid-covered services	Not covered
Family planning services & supplies	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services. (Reasonable and necessary services associated with treatment for infertility are covered under Medicare.)
Physician services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Medical & surgical dental services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Ophthalmologist services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye. \$0 copay for up to 1 routine (non-Medicare covered) eye exam every year.
Podiatry services*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services \$0 copay for each routine (Non-Medicare covered) foot care, up to 12 visits every year
Optometry services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye. \$0 copay for up to 1 routine (non-Medicare covered) eye exam every year.

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Chiropractic services*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Psychology services	\$0 copay for Medicaid-covered services	\$0 or \$10 copay for Medicare-covered services (as part of outpatient mental health care)
Nurse anesthetist services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Optician and optical fabricating lab services*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered eyeglasses or contact lenses after cataract surgery. \$0 copay for up to 2 sets of frames and 2 pairs of eyeglass lenses or contact lenses every two years. Plan pays up to \$400 every two years for routine (non-Medicare covered) eyewear.
Medical supplies (does not include incontinence creams and washes)	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Incontinence creams and washes*	\$0 copay for Medicaid-covered services	Not covered
Durable medical equipment	\$0 copay for Medicaid-covered services	0% or 15% coinsurance for Medicare-covered services
Hearing aids	\$0 copay for Medicaid-covered services Medicaid (Medi-Cal) has a maximum limit of \$1,510 per person for each year.*	\$0 copay for up to 1 hearing aid fitting/evaluation every three years. \$0 copay for up to 2 hearing aids (one pair) every three years. Plan pays up to \$1,000 every three years for hearing aids.
Enteral formula	\$0 copay for Medicaid-covered services	0% or 15% coinsurance for Medicare-covered services
Acupuncture services	\$0 copay for Medicaid-covered services	Not covered

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Licensed midwife services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Home health services through a home health agency (including home health nursing and aide services, physical and occupational therapy, speech pathology and audiology services, intermittent nursing, home health aide care, medical supplies, equipment and appliances)	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Physical therapy and related services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Rehabilitation facilities	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Private duty nursing (Waiver only)	\$0 copay for Medicaid-covered services	Not covered
Clinic (Organized outpatient clinic, Indian Health Services, alternative birthing centers, ambulatory surgical centers)	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Dental services	\$0 copay for Medicaid-covered services	<p>\$0 copay for Medicare-covered dental benefits.</p> <p>\$0 copay for preventive dental services.</p> <p>Plan offers additional comprehensive dental benefits. Refer to Chapter 4 of the Evidence of Coverage for more information.</p>
Occupational therapy	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Speech pathology/Speech therapy*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Audiology services*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered diagnostic hearing exams. \$0 copay for up to 1 routine (non-Medicare covered) hearing exam every year.
Pharmaceutical services and prescribed drugs	\$0 copay for drugs excluded from Medicare Part D coverage	Drugs covered under Medicare Part B: 0% or 20% coinsurance for chemotherapy drugs and other Part B drugs. Drugs covered under Medicare Part D: If you are eligible for extra help, see the Covered Medical and Hospital Prescription Drug Benefits section of this Summary of Benefits for information about Medicare Part D prescription drug cost sharing. If you are not eligible for extra help, refer to the Evidence of Coverage, Chapter 6, for cost-sharing information.
Dentures	\$0 copay for Medicaid-covered services	You pay the applicable copays for denture services. Limitations and exclusions apply. Refer to Chapter 4 of the Evidence of Coverage for more information.
Prosthetic appliances (Orthotic appliances) prosthetic eyes	\$0 copay for Medicaid-covered services	0% or 15% coinsurance for Medicare-covered services

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Eyeglasses, other eye appliances*	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered eyeglasses or contact lenses after cataract surgery. \$0 copay for up to 2 sets of frames and 2 pairs of eyeglass lenses or contact lenses every two years. Plan pays up to \$400 every two years for routine (non-Medicare covered) eyewear.
Comprehensive Perinatal Services Program (Preventive services)	\$0 copay for Medicaid-covered services	Not covered
Community-Based Adult Services (CBAS) (waiver only)	\$0 copay for Medicaid-covered services	Not covered
Chronic dialysis services	\$0 copay for Medicaid-covered services	0% or 10% coinsurance for Medicare-covered services
Rehabilitation services (chronic dialysis, outpatient heroin detoxification, rehabilitative mental health, drug Medi-Cal, independent rehabilitation centers)	\$0 copay for Medicaid-covered services	0% or 10% coinsurance for Medicare-covered dialysis services \$0 or \$10 copay for Medicare-covered outpatient mental health and substance abuse services. \$0 copay for Medicare-covered partial hospitalization program services. \$0 copay for Medicare-covered rehabilitation services.
Institutes for Mental Diseases (for under 21 years of age and over 65 years of age, including psychiatric care)	\$0 copay for Medicaid-covered services	Inpatient: \$0 or \$900 copay per Medicare-covered inpatient mental health stay

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Intermediate Care Facility	\$0 copay for Medicaid-covered services	Not covered.
Nurse midwife	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Hospice	\$0 copay for Medicaid-covered services	\$0 copay for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. \$0 copay for the one-time hospice only hospice consultation.
TB-related services	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Respiratory care for ventilator-dependent patients	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Family nurse practitioner	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Home and community care for functionally disabled elderly (Waiver only)	\$0 copay for Medicaid-covered services	Not covered
Community-supported living arrangements (Waiver only)	\$0 copay for Medicaid-covered services	Not covered
Personal care services	\$0 copay for Medicaid-covered services	Not covered
Rural primary care hospital	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Nonmedical health facilities	\$0 copay for Medicaid-covered services	Not covered except for services of a religious nonmedical health care institution covered by Medicare.

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Emergency hospital services	\$0 copay for Medicaid-covered services	<p>\$0 or \$30 copay for Medicare-covered emergency room visits.</p> <p>If you are immediately admitted to the hospital, you do not have to pay your share of the cost for emergency care.</p> <p>\$50,000 plan coverage limit for supplemental urgent/emergent services outside the U.S. and its territories every year.</p>
Transportation (State provides emergency and non-emergency medical transportation. Meets federal requirement for assurance of transportation to medically necessary services)	\$0 copay for Medicaid-covered services	<p>\$0 or \$50 copay for Medicare-covered ambulance services.</p> <p>\$0 copay for non-emergency transportation; up to 24 one-way trips to plan approved locations every year.</p>
Services for pregnant women that treat a condition that may impact the woman and/or the fetus (Not specifically stated as a benefit but is a mandated provision under federal regulations)	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services
Marriage and family counselor services (Early & periodic screening, diagnosis, and treatment services & waiver only)	\$0 copay for Medicaid-covered services	\$0 or \$10 copay for Medicare-covered services (as a part of outpatient mental health care when provided in connection with covered treatment for a mental disorder or chemical dependency)
Licensed clinical social worker services (Early & periodic screening, diagnosis, and treatment services & waiver only)	\$0 copay for Medicaid-covered services	\$0 or \$10 copay for Medicare-covered services (as a part of outpatient mental health care)

<i>Benefit Category</i>	<i>Medicaid (Medi-Cal)</i>	<i>Health Net Seniority Plus Amber I (HMO SNP)</i>
Case management (Early & periodic screening, diagnosis, and treatment services & waiver only)	\$0 copay for Medicaid-covered services	\$0 copay for Medicare-covered services (this is part of a treatment plan; not a separate benefit)
Private duty nursing agency services (Early & periodic screening, diagnosis, and treatment services & waiver only)	\$0 copay for Medicaid-covered services	Not covered
Individual nurse provider services (Early & periodic screening, diagnosis, and treatment services waiver only)	\$0 copay for Medicaid-covered services	Not covered
Nonmedical services (Waiver only)	\$0 copay for Medicaid-covered services	Limited to non-religious aspects of care from a Medicare-certified religious non-medical health care institution.
Important information	<p>*Optional Benefits Coverage: The benefits noted above with an asterisk* are only available to the following beneficiaries: 1) beneficiaries under 21 years of age for services rendered pursuant to EPSDT program; 2) beneficiaries residing in a Skilled Nursing Facility (SNF) (Nursing Facilities Level A and Level B, including subacute care facilities; 3) beneficiaries who are pregnant; 4) California Children's Services (CCS) beneficiaries; and 5) beneficiaries enrolled in the Program of All-Inclusive Care for the Elderly (PACE).</p>	

For more information please contact

Health Net Seniority Plus Amber I (HMO SNP)
Post Office Box 10420
Van Nuys, CA 91410-0420
<https://ca.healthnetadvantage.com>

Current members should call: 1-800-431-9007 (TTY: 711)

Prospective members should call: 1-800-977-6738 (TTY: 711)

From October 1 to February 14, you can call us 7 days a week from 8 a.m. to 8 p.m. From February 15 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you want to know more about the coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

This plan is available to anyone who has both Medical Assistance from the State and Medicare.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on January 1 of each year. Premium, co-pays, co-insurance, and deductibles may vary based on the level of “Extra Help” you receive. Please contact the plan for further details. **“Coinsurance”** is the percentage you pay of the total cost of certain medical services. You pay a coinsurance at the time you get the medical service.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

This document is available in other formats such as Braille, large print or audio.

Health Net of California, Inc. has a contract with Medicare and the California Medicaid (Medi-Cal) program to offer HMO SNP coordinated care plans. Enrollment in a Health Net Medicare Advantage plan depends on contract renewal.

Section 1557 Non-Discrimination Language
Notice of Non-Discrimination

Health Net complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Health Net does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Health Net:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Health Net's Customer Contact Center at: 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711). From October 1 to February 14, you can call us 7 days a week from 8 a.m. to 8 p.m. From February 15 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you believe that Health Net has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling the number above and telling them you need help filing a grievance; Health Net's Customer Contact Center is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD: 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Section 1557 Non-Discrimination Language
Multi-Language Interpreter Services

SPANISH	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711).
CHINESE	注意：如果您說中文，您可以免費獲得語言援助服務。請致電 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711)。
VIETNAMESE	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711).
TAGALOG	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711).
KOREAN	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711) 번으로 전화해 주십시오.
ARMENIAN	ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարեք: 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711).
PERSIAN	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711) تماس بگیرید.
RUSSIAN	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711).
JAPANESE	注意事項：日本語を話される場合、無料の言語支援をご利用いただけ ます。1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275- 4737 (All Other HMO) (TTY: 711) まで、お電話にてご連絡ください。
ARABIC	تنبيه: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال بالرقم 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (مكبلا و مصلا فتاه مقرر: 711).
PUNJABI	ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਬਿਲਕੁਲ ਮੁਫਤ ਉਪਲਬਧ ਹਨ। ਕਿਰਪਾ ਕਰਕੇ 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO) (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

MON-KHMER,
CAMBODIAN

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយភាសាខ្មែរ សេវាជំនួយភាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូម
ទូរស័ព្ទទៅលេខ 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP),
1-800-275-4737 (All Other HMO) (TTY: 711)។

HMONG

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab
dawb rau koj. Hu rau 1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP),
1-800-275-4737 (All Other HMO) (TTY: 711).

HINDI

ध्यान दें: यदि आप हिंदी बोलते हैं, आपको भाषा सहायता सेवाएं, निःशुल्क उपलब्ध हैं। कृपया
1-800-431-9007 (Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All
Other HMO) (TTY: 711). पर कॉल करें।

THAI

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-431-9007
(Jade, Sapphire, Amber and HMO SNP), 1-800-275-4737 (All Other HMO)
(TTY: 711)
