# 2016 Summary of Benefits

Health Net Jade (HMO SNP)

Maricopa and Pinal counties





Benefits effective January 1, 2016 H0351 Health Net of Arizona, Inc. H0351\_2016\_0157 CMS Accepted 09092015

# **SUMMARY** OF **BENEFITS**

#### January 1, 2016 – December 31, 2016

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

#### You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as **Health Net Jade (HMO SNP))**.

### Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **Health Net Jade (HMO SNP)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on http://www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

#### Sections in this booklet

- Things to Know About Health Net Jade (HMO SNP)
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits
- Optional Benefits (you must pay an extra premium for these benefits)

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. For additional information, call us at 1-800-977-7522 (TTY: 711).

Este documento puede estar disponible en un idioma distinto al inglés. Para obtener información adicional, llamenos al 1-800-977-7522 (TTY: 711).

## Things to Know About Health Net Jade (HMO SNP) Hours of Operation

You can call us 7 days a week from 8:00 a.m. to 8:00 p.m. Mountain time.

#### Health Net Jade (HMO SNP) Phone Numbers and Website

- If you are a member of this plan, call toll-free 1-800-977-7522 (TTY: 711).
- If you are not a member of this plan, call toll-free 1-800-333-3930 (TTY: 711).
- Our website: http://www.healthnet.com/medicare

#### Who can join?

To join **Health Net Jade (HMO SNP)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, be diagnosed with Chronic Heart Failure and/or Diabetes, and live in our service area.

Our service area includes the following counties in Arizona: Maricopa and Pinal.

#### Which doctors, hospitals, and pharmacies can I use?

**Health Net Jade (HMO SNP)** has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies.

You can see our plan's provider directory at our website (www.healthnet.com/medicare).

You can see our plan's pharmacy directory at our website (https://www.healthnet.com/medicare/pharmacy).

Or, call us and we will send you a copy of the provider and pharmacy directories.

#### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers - and more.

- Our plan members get *all* of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get *more than what is* covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, https://www.healthnet.com/medicare/pharmacy.
- Or, call us and we will send you a copy of the formulary.

### How will I determine my drug costs?

Our plan groups each medication into one of six "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

# SUMMARY OF BENEFITS

#### January 1, 2016 – December 31, 2016

#### Health Net Jade (HMO SNP)

| Monthly Premium, Deductible, and Limits on How<br>Much You Pay for Covered Services |   |  |
|---|---|--|
| How much is the monthly premium?  | \$0 per month. In addition, you must keep paying your Medicare Part B premium.  |  |
| How much is the deductible?   | This plan has deductibles for some hospital and medical services.<br>This plan does not have a deductible for Part D prescription drugs.  |  |
| Is there any limit on<br>how much I will pay<br>for my covered<br>services?         | <ul> <li>Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.</li> <li>Your yearly limit(s) in this plan:</li> <li>\$3,400 for services you receive from in-network providers.</li> <li>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.</li> <li>Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.</li> </ul> |  |
| Is there a limit on<br>how much the plan<br>will pay?                               | Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that apply.   |  |

| Covered Medical and Hospital Benefits  |  |  |  |
|--|--|--|--|
| <ul> <li>Note: • Services with a <sup>1</sup> may require prior authorization.</li> <li>• Services with a <sup>2</sup> may require a referral from your doctor.</li> </ul> |  |  |  |
| Outpatient Care and Services   |  |  |  |
| Acupuncture  | This plan covers acupuncture benefits for an extra cost. See the<br>"Optional Benefits" section of this booklet for these costs.   |  |  |
| Ambulance <sup>1</sup>   | \$350 copay  |  |  |
| Chiropractic Care <sup>1, 2</sup>  | Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position): \$20 copay  |  |  |
| Dental Services <sup>1</sup>   | Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth): \$20 copay after you pay your deductible.  |  |  |
| Diabetes Supplies and Services <sup>1, 2</sup>   | Diabetes monitoring supplies: You pay nothing<br>Diabetes self-management training: You pay nothing<br>Therapeutic shoes or inserts: 20% of the cost   |  |  |
| Diagnostic Tests, Lab<br>and Radiology<br>Services, and<br>X-Rays (Costs for<br>these services may<br>vary based on place of<br>service) <sup>1, 2</sup>                   | Diagnostic radiology services (such as MRIs, CT scans):<br>\$125-200 copay, depending on the service<br>Diagnostic tests and procedures: You pay nothing<br>Lab services: You pay nothing<br>Outpatient x-rays: \$25 copay<br>Therapeutic radiology services (such as radiation treatment for<br>cancer): 20% of the cost  |  |  |
| Doctor's Office<br>Visits <sup>1,2</sup>   | Primary care physician visit: You pay nothing<br>Specialist visit: \$20 copay  |  |  |
| Durable Medical<br>Equipment<br><i>(wheelchairs,<br/>oxygen, etc.)</i> <sup>1</sup>  | 0-20% of the cost, depending on the equipment  |  |  |
| Emergency Care   | <ul> <li>\$75 copay</li> <li>If you are immediately admitted to the hospital, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.</li> <li>\$50,000 plan coverage limit for supplemental urgent/emergent services outside the U.S. and its territories every year.</li> </ul> |  |  |
| Foot Care (podiatry services) <sup>1, 2</sup>  | Foot exams and treatment if you have diabetes-related nerve damage<br>and/or meet certain conditions: \$20 copay<br>Routine foot care (for up to 4 visit(s) every year): \$20 copay  |  |  |
| Hearing Services <sup>1, 2</sup>   | Exam to diagnose and treat hearing and balance issues: \$15 copay  |  |  |
| Home Health Care <sup>1, 2</sup>   | You pay nothing  |  |  |

| Mental Health Care <sup>1, 2</sup>                                     | Inpatient visit:<br>Our plan covers up to 190 days in a lifetime for inpatient mental health<br>care in a psychiatric hospital. The inpatient hospital care limit does not<br>apply to inpatient mental services provided in a general hospital.<br>The copays for hospital and skilled nursing facility (SNF) benefits are<br>based on benefit periods. A benefit period begins the day you're<br>admitted as an inpatient and ends when you haven't received any<br>inpatient care (or skilled care in a SNF) for 60 days in a row. If you go<br>into a hospital or a SNF after one benefit period has ended, a new<br>benefit period begins. You must pay the inpatient hospital deductible<br>for each benefit period. There's no limit to the number of benefit<br>periods.<br>Our plan covers 90 days for an inpatient hospital stay.<br>Our plan also covers 60 "lifetime reserve days." These are "extra"<br>days that we cover. If your hospital stay is longer than 90 days, you<br>can use these extra days. But once you have used up these extra 60<br>days, your inpatient hospital coverage will be limited to 90 days.<br>• \$175 copay per day for days 1 through 8<br>• You pay nothing per day for days 9 through 90<br>Outpatient group therapy visit: \$20 copay |
|--|---|
| Outpatient<br>Rehabilitation <sup>1, 2</sup>                           | Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions<br>per day for up to 36 sessions up to 36 weeks): You pay nothing<br>Occupational therapy visit: \$10 copay<br>Physical therapy and speech and language therapy visit: \$10 copay  |
| Outpatient Substance<br>Abuse <sup>1, 2</sup>                          | Group therapy visit: \$20 copay<br>Individual therapy visit: \$20 copay   |
| Outpatient Surgery <sup>1, 2</sup>                                     | Ambulatory surgical center: \$150 copay<br>Outpatient hospital: \$175 copay   |
| Over-the-Counter<br>Items  | Not Covered   |
| Prosthetic Devices<br>(braces, artificial limbs,<br>etc.) <sup>1</sup> | Prosthetic devices: 20% of the cost<br>Related medical supplies: 20% of the cost  |
| Renal Dialysis <sup>1, 2</sup>   | 20% of the cost   |
| Transportation <sup>1</sup>  | You pay nothing<br>Up to 6 one-way trips to plan approved location every year   |
| Urgently Needed<br>Services  | \$20 copay  |

| Vision Services <sup>1, 2</sup> | Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening):  |
|---------------------------------|---|
|                                 | \$0-20 copay, depending on the service  |
|                                 |   |
|                                 | Routine eye exam (for up to 1 every year): \$10 copay   |
|                                 | Contact lenses (for up to 1 every two years): \$0 copay   |
|                                 | Eyeglasses (frames and lenses) (for up to 1 every two years):   |
|                                 | \$0 copay   |
|                                 | Eyeglass frames (for up to 1 every two years): \$0 copay  |
|                                 | Eyeglass lenses (for up to 1 every two years): \$0 copay  |
|                                 | Eyeglasses or contact lenses after cataract surgery: \$0 copay  |
|                                 | Our plan pays up to \$100 every two years for eyewear.  |
| Preventive Care <sup>1, 2</sup> | You pay nothing   |
|                                 | Our plan covers many preventive services, including:  |
|                                 | Abdominal aortic aneurysm screening   |
|                                 | Alcohol misuse counseling   |
|                                 | Bone mass measurement   |
|                                 | Breast cancer screening (mammogram)   |
|                                 | Cardiovascular disease (behavioral therapy)   |
|                                 | Cardiovascular screenings   |
|                                 | Cervical and vaginal cancer screening   |
|                                 | Colorectal cancer screenings (Colonoscopy, Fecal occult blood test,   |
|                                 | Flexible sigmoidoscopy)   |
|                                 | Depression screening  |
|                                 | Diabetes screenings   |
|                                 | HIV screening   |
|                                 | Medical nutrition therapy services  |
|                                 | Obesity screening and counseling  |
|                                 | Prostate cancer screenings (PSA)  |
|                                 | <ul> <li>Sexually transmitted infections screening and counseling</li> </ul>  |
|                                 | Tobacco use cessation counseling (counseling for people with no   |
|                                 | sign of tobacco-related disease)  |
|                                 | <ul> <li>Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots</li> </ul>  |
|                                 | <ul> <li>"Welcome to Medicare" preventive visit (one-time)</li> </ul>   |
|                                 | Yearly "Wellness" visit   |
|                                 |   |
|                                 | Any additional preventive services approved by Medicare during the contract year will be covered.   |
| Hospice                         | You pay nothing for hospice care from a Medicare-certified hospice.<br>You may have to pay part of the cost for drugs and respite care.<br>Hospice is covered outside of our plan. Please contact us for more<br>details. |
|                                 |   |

| Inpatient Care                                    |   |                    |                  |                    |
|---|---|--------------------|------------------|--------------------|
| Inpatient Hospital<br>Care <sup>1, 2</sup>        | <ul> <li>The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods.</li> <li>Our plan covers an unlimited number of days for an inpatient hospital stay.</li> <li>\$175 copay per day for days 1 through 8</li> <li>You pay nothing per day for days 9 through 90</li> <li>You pay nothing per day for days 91 and beyond</li> </ul> |                    |                  |                    |
| Inpatient Mental Health<br>Care                   | For inpatient mental he of this booklet.  | ealth care, see th | ne "Mental Healt | h Care" section    |
| Skilled Nursing Facility<br>(SNF) <sup>1, 2</sup> | Our plan covers up to 100 days in a SNF. <ul> <li>You pay nothing per day for days 1 through 20</li> <li>\$100 copay per day for days 21 through 100</li> </ul>   |                    |                  |                    |
| Prescription Drug Benefits                        |   |                    |                  |                    |
| How much do I pay?                                | For Part B drugs such as chemotherapy drugs <sup>1</sup> : 20% of the cost<br>Other Part B drugs <sup>1</sup> : 20% of the cost   |                    |                  |                    |
| Initial Coverage                                  | You pay the following until your total yearly drug costs reach \$3,310.<br>Total yearly drug costs are the total drug costs paid by both you and<br>our Part D plan.<br>You may get your drugs at network retail pharmacies and mail order<br>pharmacies.   |                    |                  |                    |
| Standard Retail<br>Cost-Sharing                   | Tier  | One-month supply   | Two-month supply | Three-month supply |
|   | Tier 1<br>(Preferred Generic)   | \$10 copay         | \$20 copay       | \$30 copay         |
|   | Tier 2<br>(Generic)   | \$20 copay         | \$40 copay       | \$60 copay         |
|   | Tier 3<br>(Preferred Brand)   | \$47 copay         | \$94 copay       | \$141 copay        |
|   | Tier 4<br>(Non- Preferred<br>Brand)   | \$100 copay        | \$200 copay      | \$300 copay        |
|   | Tier 5<br>(Specialty Tier)  | 33% of the cost    | 33% of the cost  | 33% of the cost    |
|   | Tier 6<br>(Select Care Drugs)   | \$0                | \$0              | \$0                |

| Preferred Retail<br>Cost-Sharing    | Tier                                | One-month<br>supply | Two-month supply    | Three-month supply |
|-------------------------------------|-------------------------------------|---------------------|---------------------|--------------------|
|                                     | Tier 1<br>(Preferred Generic)       | \$5 copay           | \$10 copay          | \$15 copay         |
|                                     | Tier 2<br>(Generic)                 | \$15 copay          | \$30 copay          | \$45 copay         |
|                                     | Tier 3<br>(Preferred Brand)         | \$37 copay          | \$74 copay          | \$111 copay        |
|                                     | Tier 4<br>(Non- Preferred<br>Brand) | \$90 copay          | \$180 copay         | \$270 copay        |
|                                     | Tier 5<br>(Specialty Tier)          | 33% of the cost     | 33% of the cost     | 33% of the cost    |
|                                     | Tier 6<br>(Select Care Drugs)       | \$0                 | \$0                 | \$0                |
| Standard Mail Order<br>Cost-Sharing | Tier                                | One-month<br>supply | Two-month<br>supply | Three-month supply |
|                                     | Tier 1<br>(Preferred Generic)       | \$10 copay          | \$20 copay          | \$30 copay         |
|                                     | Tier 2<br>(Generic)                 | \$20 copay          | \$40 copay          | \$60 copay         |
|                                     | Tier 3<br>(Preferred Brand)         | \$47 copay          | \$94 copay          | \$141 copay        |
|                                     | Tier 4<br>(Non- Preferred<br>Brand) | \$100 copay         | \$200 copay         | \$300 copay        |
|                                     | Tier 5<br>(Specialty Tier)          | 33% of the cost     | 33% of the cost     | 33% of the cost    |
|                                     | Tier 6<br>(Select Care Drugs)       | \$0                 | \$0                 | \$0                |
|                                     |                                     |                     |                     |                    |

| Preferred Mail Order<br>Cost-Sharing | Tier   | One-month<br>supply | Two-month supply                      | Three-month supply |
|--------------------------------------|--|---------------------|---------------------------------------|--------------------|
|                                      | Tier 1<br>(Preferred Generic)  | \$5 copay           | \$10 copay                            | \$12 copay         |
|                                      | Tier 2<br>(Generic)  | \$15 copay          | \$30 copay                            | \$42 copay         |
|                                      | Tier 3<br>(Preferred Brand)  | \$37 copay          | \$74 copay                            | \$101 copay        |
|                                      | Tier 4<br>(Non- Preferred<br>Brand)  | \$90 copay          | \$180 copay                           | \$260 copay        |
|                                      | Tier 5<br>(Specialty Tier)   | 33% of the<br>cost  | 33% of the cost                       | 33% of the<br>cost |
|                                      | Tier 6<br>(Select Care Drugs)  | \$0                 | \$0                                   | \$0                |
|                                      | If you reside in a long-t<br>retail pharmacy.<br>You may get drugs from<br>as an in-network pharm  | m an out-of-netw    |                                       |                    |
| Coverage Gap                         | Most Medicare drug plans have a coverage gap (also called the "donut<br>hole"). This means that there's a temporary change in what you will<br>pay for your drugs. The coverage gap begins after the total yearly drug<br>cost (including what our plan has paid and what you have paid)<br>reaches \$3,310.<br>After you enter the coverage gap, you pay 45% of the plan's cost for<br>covered brand name drugs and 58% of the plan's cost for covered<br>generic drugs until your costs total \$4,850, which is the end of the<br>coverage gap.<br>Not everyone will enter the coverage gap. |                     |                                       |                    |
| Catastrophic<br>Coverage             | After your yearly out-of<br>through your retail pha<br>you pay the greater of:<br>• 5% of the cost, or<br>• \$2.95 copay for gene<br>and a \$7.40 copaymen   | rmacy and throug    | gh mail order) re<br>nd drugs treated | each \$4,850,      |

| Optional Benefits  |  |  |  |
|--|--|--|--|
| (you must pay an extra premium each month for these benefits)        |  |  |  |
| Package 1: Optional<br>Supplemental<br>Benefits –<br>Gold Package #3 | <ul> <li>Benefits include:</li> <li>Chiropractic Services</li> <li>Acupuncture</li> <li>Preventive Dental</li> <li>Comprehensive Dental</li> </ul> |  |  |
| How much is the<br>monthly premium?                                  | Additional \$45.00 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.                                 |  |  |
| How much is the deductible?  | This package has deductibles for some services.  |  |  |
| Is there a limit on<br>how much the plan<br>will pay?                | Our plan has a coverage limit for certain benefits.  |  |  |
| Package 2: Optional<br>Supplemental<br>Benefits –<br>Gold Package #4 | <ul><li>Benefits include:</li><li>Preventive Dental</li><li>Comprehensive Dental</li></ul>   |  |  |
| How much is the<br>monthly premium?                                  | Additional \$21.00 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.                                 |  |  |
| How much is the deductible?  | \$50 per year.   |  |  |
| Is there a limit on<br>how much the plan<br>will pay?                | Our plan has a coverage limit for certain benefits.  |  |  |

#### For more information please contact

Health Net Jade (HMO SNP) Post Office Box 10420 Van Nuys, CA 91410-0420

Current members should call 1-800-977-7522 (TTY: 711)

Prospective members should call 1-800-333-3930 (TTY: 711)

From October 1 through February 14, our office hours are 8:00 a.m. to 8:00 p.m., 7 days a week, excluding certain holidays. However, after February 14, your call will be handled by our automated phone system on weekends and certain holidays.

www.healthnet.com

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Health Net has a contract with Medicare to offer HMO and HMO SNP coordinated care plans. Enrollment in a Health Net Medicare Advantage plan depends on contract renewal.

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