Health Net Life Insurance Company - H5439

CY 2013 Medicare Plan Ratings

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Plan Ratings help you know how good a job our plan is doing. You can use this Plan Rating to compare our plan's performance to other plans. Examples of the areas covered by this rating include:

- · How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications

For 2013, Health Net Life Insurance Company received the following overall Plan Rating from Medicare.

3.5 Stars

The number of stars shows how well our plan performs.

excellent
above average
average
below average
poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8:00 a.m. - 8:00 p.m. Pacific at 800-977-6738 (toll-free) or 800-929-9955 (TTY/TDD).

Current members please call 800-960-4638 (toll-free) or 800-929-9955 (TTY/TDD).