Health Net of California - H0562

2016 Medicare Star Ratings*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1. An Overall Star Rating that combines all of our plan's scores.
- 2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2016, Health Net of California received the following Overall Star Rating from Medicare.

******** 4 Stars

We received the following Summary Star Rating for Health Net of California's health/drug plan services:

Health Plan Services:	3.5 Stars
Drug Plan Services:	4.5 Stars

The number of stars shows how well our plan performs.

****	5 stars - excellent
****	4 stars - above average
***	3 stars - average
**	2 stars - below average
*	1 star – poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 800-977-6738 (toll-free) or 711 (TTY).

Current members please call 800-275-4737 (toll-free) or 711 (TTY). *Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

Health Net of California, Inc. has a contract with Medicare to offer HMO plans. Enrollment in a Health Net Medicare Advantage plan depends on contract renewal.