



Ways to Access Your Formulary and Directories

This document contains important information you need to know about how to access or receive your formulary, provider and/or pharmacy directory.



How can I get my provider and/or pharmacy directory?

If you need help finding a provider and/or pharmacy directory, please call the Member Services Department at **1-800-275-4737** (TTY users should call **711**), or visit **www.healthnet.com** to access our online directory. If you would like a provider and/or a pharmacy directory, as applicable, mailed to you, you may call the number above or request one at the website link provided above.



How can I find my provider and/or pharmacy online?

Our online provider directory, ProviderSearch, helps reduce administrative and environmental waste. To search our listing of participating health care providers, including doctors, hospitals and urgent care facilities, simply log in to **www.healthnet.com** and select *ProviderSearch*.

You can also call the Member Services Department phone number to schedule a visit with your doctor or to get help finding a new doctor. We welcome your feedback too! If you find a mistake in a listed doctor's contact information, please call the Member Services Department at 1-800-275-4737 to report it.

To find a pharmacy online, simply enter **www.healthnet.com**/**GroupMedicarePharmacy** into your browser and fill out your ZIP code. You will be provided with a list of nearby pharmacies.

How can I access my formulary?

If you have a question about covered drugs, please call 1-800-275-4737 or visit **www.healthnet.com**/**GroupMedicareFormulary** to access our online formulary. If you would like a formulary mailed to you, you may call the number above or request one at the website provided above.

(continued)

The Formulary, pharmacy network and/or provider network may change at any time.
You will receive notice when necessary.