



# Ways to Access Your Formulary and Directories

This document contains important information you need to know about how to access or receive your formulary, provider and/or pharmacy directory.



## How can I get my provider and/or pharmacy directory?

If you need help finding a provider and/or pharmacy directory, please call the Member Services Department at **1-800-275-4737** (TTY users should call **711**), or visit [www.healthnet.com](http://www.healthnet.com) to access our online directory. If you would like a provider and/or a pharmacy directory, as applicable, mailed to you, you may call the number above or request one at the website link provided above.



## How can I find my provider and/or pharmacy online?

Our online provider directory, **ProviderSearch**, helps reduce administrative and environmental waste. To search our listing of participating health care providers, including doctors, hospitals and urgent care facilities, simply log in to [www.healthnet.com](http://www.healthnet.com) and select **ProviderSearch**.

You can also call the Member Services Department phone number to schedule a visit with your doctor or to get help finding a new doctor. We welcome your feedback too! If you find a mistake in a listed doctor's contact information, please call the Member Services Department at 1-800-275-4737 to report it.

To find a pharmacy online, simply enter [www.healthnet.com](http://www.healthnet.com)/**GroupMedicarePharmacy** into your browser and fill out your ZIP code. You will be provided with a list of nearby pharmacies.

## How can I access my formulary?

If you have a question about covered drugs, please call 1-800-275-4737 or visit [www.healthnet.com](http://www.healthnet.com)/**GroupMedicareFormulary** to access our online formulary. If you would like a formulary mailed to you, you may call the number above or request one at the website provided above.

*(continued)*

The Formulary, pharmacy network and/or provider network may change at any time.  
You will receive notice when necessary.