



**Herminia
Escobedo**
Health Net

Health Net's Getting You Where You Need *to Go*

Health Net has partnered with LogistiCare, a leading transportation management company, to offer Health Net Seniority Plus (Employer HMO) retirees round-trip transportation¹ to medical appointments **at no cost!**

This convenient transportation benefit is included as a complimentary benefit for County of Kern retirees who enroll with Health Net of California.

Health Net's transportation benefit offers:

- 24 one-way trips per year.
- The option to bring a caretaker or family member without it counting as an extra transport.
- The ability to ask the driver to stop at a pharmacy, radiology office or lab from a physician's office without it counting against the number of trips.

- Convenient curb-to-curb or door-to-door service (depending upon the member's needs).
- Share-A-Ride vehicles: You have the option to share a ride in the same vehicle as other passengers who may have a similar appointment time or destination.
- Other vehicles: Taxi, large sedan or mini-van if needed.
- Wheelchair vans available when needed.

(continued)



Scheduling
appointments
is easy!

¹Limited to 24 one-way trips per benefit year. Transportation is included at no charge.

To schedule a transportation appointment, call the Health Net Transportation Department at **1-866-779-5165, Monday through Friday, 7:00 a.m. to 6:00 p.m. TTY/TDD, please call 1-800-929-9955).**

Transportation should be requested 24 hours in advance (48 hours for wheelchair vans). Reservations of an urgent nature can be scheduled 24 hours a day, 7 days a week and will be responded to within 4 hours.

For updated status, confirmation or estimated arrival time of your appointment, call "Where's My Ride?" at **1-866-779-5229, Monday through Friday, 7:00 a.m. to 6:00 p.m. TTY/TDD, please call 1-800-929-9955).**

Health Net of California, Inc. is a Medicare Advantage organization with a Medicare contract.

This information is available for free in other languages. Please contact our customer service number at 1-800-522-0088 for additional information. Our hours of operation are 8:00 a.m. to 8:00 p.m., seven days a week. TTY/TDD users call 1-800-929-9955.

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