

Cov Lus Qhia rau Kev Sau Ntawv Nug txog Kev Kuaj Hniav/Daim Ntawv Qhia Kev Tsis Txaus Siab

Thov sau ntawv rau daim Ntawv Qhia Kev Tsis Txaus Siab (Qhia Teeb Meem) kom tiav. Nyob ntawm Health Net, ib qho kev qhia teeb meem thiab ib qho kev qhia kev tsis txaus siab zoo ib yam nkaus. Thov qhia txog koj qhov teeb meem thiab qhia saib koj xav kom peb ua li cas kom thiaj kho tau. Thaum twg koj xa daim **Ntawv** no tuaj rau peb:

- Txog thaum hnuv ua lag luam tom qab uas peb txais tau daim **Ntawv** no kiag, Health Net yuav saib xyuas koj qhov kev qhia teeb meem.
- Nyob hauv tsib (5) hnuv tom qab peb tau txais daim **Ntawv** no. Health Net yuav muab ib tsab ntawv xa tuaj rau koj kom qhia koj tias peb tau txais koj qhov kev qhia teeb meem.
- Nyob hauv 30 hnuv tom qab peb tau txais daim **Ntawv** no, peb yuav tshab xyuas koj qhov kev qhia teeb meem. Health Net yuav qhia koj saib peb tau txiav txiav txim siab li cas txog koj qhov kev qhia teeb meem (yuav yog ib daim ntawv ceeb toom tias peb tau txiav txim siab li cas).

Tej zaum peb yuav xa ib daim ntawv luam txog **koj daim Ntawv Qhia Kev Tsis Txaus Siab** mus rau tus (cov) kws kho hniav uas tau kuaj koj cov hniav. Qhov no yuav pab peb tshawb fawb thiab kho tau qhov teeb meem no.