



News Release

FOR IMMEDIATE RELEASE

Media Contact: **Ken Muché**
kenneth.r.muche@healthnet.com

(818) 676-6937

Health Net provides assistance to Hill Fire evacuees in Ventura County

LOS ANGELES – Nov. 9, 2018 – [Health Net of California, Inc.](#) announced today that it is providing assistance to members in Ventura County affected by the Hill Fire. Health Net is helping ensure that members who have lost their homes, or have been evacuated, due to wildfire activity in Ventura County have access to essential prescription medications, critical Health Net information and other healthcare services to help them cope with grief, loss, stress or trauma.

On Nov. 9, 2018, Acting Gov. Gavin Newsom declared a state of emergency in Ventura County due to the Hill Fire, which has threatened critical infrastructure, homes and other structures, closed roadways and caused the evacuation of residents.

Prescription Information

Health Net will approve any essential prescription medications (with current copayments and deductibles) for any Health Net member in Ventura County whose medicine was lost in a fire or remained behind during an evacuation. To obtain an emergency supply, affected members need to return to the pharmacy where the original prescription was filled. If the pharmacy is not open due to the state of emergency, or for questions or assistance, Health Net members should call 1-800-400-8987.

Coping Assistance

Health Net members who have lost their homes or have been evacuated due to the current wildfire should contact MHN, Health Net's behavioral health subsidiary, for referrals to mental health counselors, local resources or telephonic consultations to help them cope with stress, grief, loss or other trauma resulting from the fire. For the duration of the fire and its immediate aftermath, affected Health Net members should contact MHN 24 hours a day, seven days a week at 1-800-227-1060.

Information for Healthcare Providers

The company is taking steps to help ensure that healthcare providers in areas affected by the wildfire are able to continue providing for Health Net members' medical needs. Healthcare providers who contract with Health Net should call 1-800-641-7761 for guidance on prescription refill guidelines, length of time to obtain authorizations for treatment, or approval for out-of-network services in the event a contracting provider or facility becomes unavailable.

Other Important Information

Depending on how the fire situation progresses, Health Net may make additional changes to its policies as needed to help ensure members have access to necessary healthcare services.

About Health Net

At Health Net of California, Inc., we believe every person deserves a safety net for their health, regardless of age, income, employment status or current state of health. Founded 40 years ago, we remain dedicated to transforming the health of our community, one person at a time. The company's more than 3,000 employees and 85,000 network providers serve more than 3 million members across California. That's one in 13 Californians, throughout every county in the State. Health Net provides health plans for individuals, families, employers, people with Medicare, and people with Medi-Cal – a plan for every stage of life. Health Net also offers access to behavioral health, substance abuse and employee assistance programs, and managed healthcare services related to prescription drugs. Health Net of California, Inc. is a wholly owned subsidiary of Centene Corporation (NYSE: CNC). For more information, visit [HealthNet.com](https://www.healthnet.com)

###