

HEALTH NET OF THE NORTHEAST, INC.		
CONNECTICUT OFFICE (NORTHEAST HEADQUARTERS) Health Net of the Northeast, Inc. One Far Mill Crossing P. O. Box 904 Shelton, CT 06484	NEW JERSEY OFFICE Health Net of the Northeast, Inc. 90 Matawan Road Matawan, NJ 07747	NEW YORK OFFICE Health Net of the Northeast, Inc. 150 East 42nd Street, 26th Floor New York, NY 10017

IMPORTANT NUMBERS	PHONE	FAX	EMAIL
Account Services Unit <i>(Benefits, claims, commissions, eligibility, enrollment, pharmacy coverage & plan information)</i>	1-800-384-1878	1-203-402-7075	SmallBusinessGroup@healthnet.com
Customer Contact Center <i>(For member inquiries)</i>	1-800-956-5565 1-888-747-2424 (TDD)		Member@healthnet.com
Finance <i>(Billing concerns & questions)</i>	1-877-701-8067	1-800-208-6962	SmallGroupBillingAR@healthnet.com
Appeals & Grievances	1-888-747-8494	1-203-255-4151	
Authorization & Provider Services	1-800-438-7886	1-800-916-9029	
CareCare National <i>(Prior authorization for diagnostic imaging services)</i>	1-866-889-8059 (CT) 1-866-469-8989 (NJ) 1-866-898-6287 (NY)	1-845-298-1490	
Decision PowerSM Program	1-800-893-5597 1-800-276-3821(TTD)		
Express Scripts <i>(Rx mail order questions only)</i>	1-866-265-9458		
Landmark Healthcare <i>(Prior authorization for chiropractic & acupuncture care)</i>	1-800-638-4557	1-800-599-8350	
Managed Health Network <i>(Mental health & behavioral health services)</i>	1-800-627-7715 (CT) 1-800-728-9899 (NY/NJ)		
OrthoNet <i>(Prior authorization for physical therapy & occupational therapy)</i>	1-800-413-8695		
Quest Diagnostics <i>(Diagnostic laboratory testing services)</i>	1-800-982-6810 (CT) 1-800-631-1390 (NJ/NY)		

