



Kim Aung
Health Net

Health Net Mobile How-To

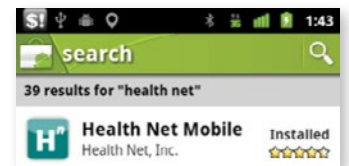
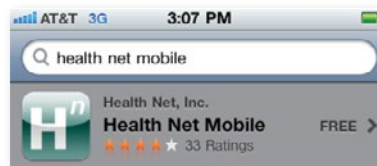
When you're on the go – We're right in hand!

Health Net Mobile is an easy way to connect to your www.healthnet.com online account in no time at all. **First, you'll need to register online as a member**, since that user name and password is what you'll use for Health Net Mobile.

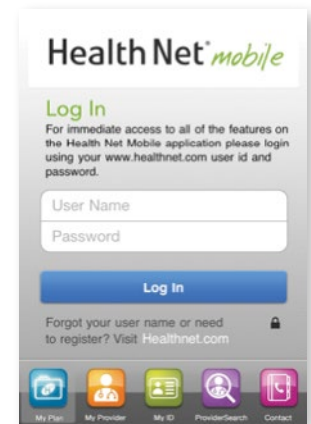
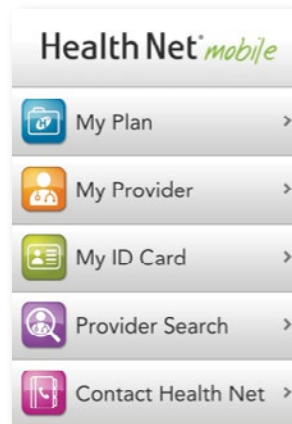
Available free on Apple, Android, BlackBerry, and other web-enabled devices, use this application to quickly give you access to your health plan details, ID card, copayments and deductibles, provider information, and more.

3 quick steps to get you started:

- 1 For Apple and Android, go to the App Store or Android Market, search for "Health Net Mobile," then download and start the app. For BlackBerry and other web-enabled devices, Health Net Mobile is available at www.healthnet.com/mobile.



- 2 Tap the topic you want to use. Then use the HealthNet.com user name and password you created online to log in.



Health Net Mobile puts your health plan right in the palm of your hand!

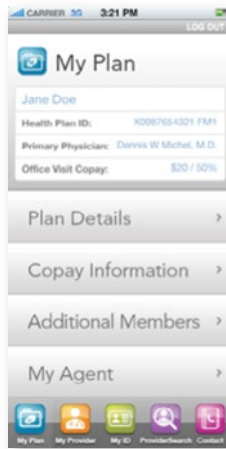
(continued)

3 quick steps to get you started (continued):

3 Once you are logged in, access the following features.

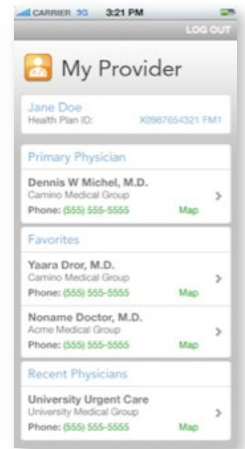
My Plan

- Your plan ID
- Your health plan details, including deductibles, copayments and coinsurance
- Additional members on your policy



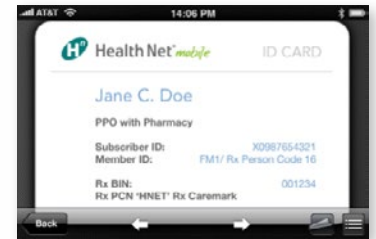
My Provider

View your primary care physician information (for POS plan members), and save and view your favorite providers.



ID Card

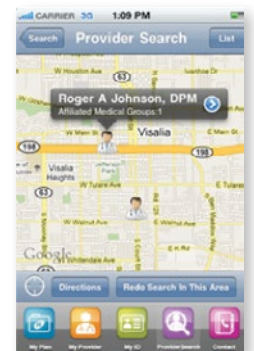
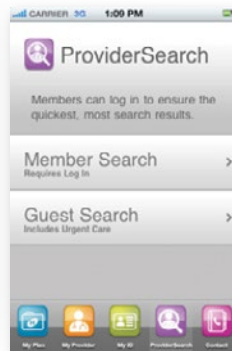
Your mobile ID card is a great feature to have when you need it. Views of the front and back of your card are available. Plus, your covered dependents' cards are also accessible.



Guest access is also available for ProviderSearch and for contacting Health Net.

ProviderSearch

Search for providers and urgent care facilities. This can be done as a member or as a guest. This function even maps the route for you.



Plus you can contact Health Net and view frequently asked questions – all while you are on the go. To find out more, visit us at www.healthnet.com/mobile.