

New Members Don't Start Over

PRIOR-CARRIER DEDUCTIBLE CREDIT ON PPO

New PPO members who paid any amount toward their prior medical plan's deductible can get a credit toward their new Health Net PPO deductible.

Here's how it works

- New Health Net PPO policy must replace a PPO plan with their prior carrier.
- Employee or dependent has satisfied all or part of the calendar year deductible required under the prior carrier's policy.
- Credit will be applied to the covered individual's calendar year deductible on the current Health Net policy.
- Proof of deductible satisfaction under the prior carrier policy will be required upon submission of the initial claim for benefits to be payable under the current policy.
- Members electing HSP plans do not qualify for the prior deductible credit.

New group enrollment

All new group cases must include the Explanation of Benefits (EOB) information with the application at the initial time of enrollment or upon submitting the initial claim.

New employee or dependent enrollment

Submit the new insured's EOB information to the Account Services Unit via the methods below (please be sure to include SSN):

 Email: hn_account_services@healthnet.com

 Fax: 1-866-848-6715

