




PPO Fast Facts



At Health Net, we know consumers who choose a PPO plan are looking for **greater flexibility** and **choice** in their health care benefits. We offer a wide range of traditional PPO and HDHP plans supported by extensive medical and pharmacy networks.

Andre Hamil
Health Net

See the reverse side
for more advantages
of choosing a
Health Net PPO plan!

Network strength

- Our **Health Net PPO** network is one of the largest in California:¹
 - Physicians, specialists and health professionals: 73,268
 - Hospitals: 311
 - Pharmacies: 6,124 statewide, 65,599 nationwide
 - 58 CVS MinuteClinics across California
 - Behavioral health providers: 4,660
- The out-of-state **First Health Network** – a nationally recognized PPO – is available in all 50 states, Washington, D.C., and Puerto Rico:²
 - Primary care physicians: 102,964 (internal medicine and family practice)
 - Pediatricians: 38,198
 - OB/GYNs: 27,916
 - Other specialists: 576,986
 - Hospitals: 4,507 acute and 818 other

Claims

- PPO claims are processed fast: 99% of group plan claims are processed within 30 calendar days, and 94% are processed within 10 business days.³
- More than 99% of pharmacy claims are submitted by pharmacists online via Caremark's point-of-service electronic network system, available 24/7/365 – meeting the industry standard.⁴
- No claims to file for prescriptions obtained from a network pharmacy.

Strengths of Centene Corporation⁵

- #1 Fortune's 2018 list of fastest growing companies based on growth in revenues over a 10-year period.
- #61 Fortune 500 (2018).
- #210 Fortune's Global 500 list (2018).
- #27 Fortune's Fastest Growing Companies (2017).
- #19 Fortune's Change the World list (2017).
- Centene's overall enrollment as of June 30, 2018, was 12.8 million members, up 5% from one year ago.

(continued)

More Health Net PPO plan advantages

Our PPOs deliver convenience and performance as promised, giving Californians more ways to make the most of their health. Here's how:



Easy access to care

Heal brings your PPO clients **on-demand doctor house calls**. Heal offers primary, preventive and urgent care all for a similar out-of-pocket cost as a doctor visit.

Teladoc, expanding to all small business plans in 2019 upon renewal or new-sale date,⁶ offers **\$0 copayment telehealth** services by phone, mobile app or Web. Teladoc providers may be used when a member's physician's office is closed or they need quick access to health care services.

Covered California for Small Business™

Whether your clients enroll directly with us or through Covered California, they can count on the same robust PPO network statewide. Our high-quality plans deliver broad benefits and network access at an affordable price.

Travel program

Wherever our PPO members go, we have them covered. Members and their covered dependents have access to quality health care while traveling. Members are covered for urgent care and emergency services received

from licensed providers or treatment centers anywhere in the world. Our Travel Guide provides instructions about how to seek appropriate care while traveling. A direct-call service helps our members contact us from whatever country they are visiting.

For members traveling outside of California but within the United States, Health Net offers the First Health Network, a nationally recognized independent PPO available in all 50 states, Washington, D.C., and Puerto Rico. Health Net PPO members are able to access non-emergent care at participating PPO providers at the same benefit levels as if they were visiting their neighborhood physician.

myStrength

The **myStrength online program** successfully provides our members with help managing anxiety, stress, depression, and pain. myStrength features an online and mobile app, so members can self-refer and conveniently access the program via the Wellness Center in our member portal. **The program continues to grow**, and as of June 2018, Health Net enrollment increased by 34% from 2017.

¹Network data current as of July 2018.

²Data reported for March 2018.

³Data reported for January–June 2018.

⁴Data reported for July 2018.

⁵Membership data includes 2.9 million TRICARE eligibles and 218,100 non-risk members.

⁶Excluding grandfathered plans.