Commercial Large Group

# Health Net SmartCare

Making whole health possible

Carol Kim, Health Net We focus our strength and stability on making health care accessible.

Geoffrey Gomez, Health Net Making a difference, one patient at a time.



# Simplify Sales with Next Generation Health Care Coverage

# Health Net SmartCare makes it possible

Health Net was an early pioneer in the creation of tailored networks that give California employers the value they want by delivering affordability without compromise. Now we're taking the idea further by putting together all the pieces employers and employees value. Welcome to Health Net SmartCare – the single solution designed to meet your clients' needs today and tomorrow with:

- Simpler plan choices that meet budgets and exceed expectations.
- Proven quality network expanded for greater access and value.
- Whole person health benefits that make employees feel valued, support their wellbeing, and sustain productivity.



With a tailored network, expanded benefits and health incentives in a single package, our latest solution is truly

smart care.

# Simplicity made possible

SmartCare offers a streamlined collection of HMO options to give your clients a range of meaningful choices that can be easily understood, compared and selected.

Clients may offer more than one SmartCare plan to their employees. Plus, with our attractive participation requirements, it's easier for you to make SmartCare the perfect solution for your clients.



### SmartCare

Benefit description	Standard					Value
	15	20	30		40	50
Office visits						
Preventive	\$0	\$0	\$0		\$0	\$0
Nonpreventive	\$15	\$20	\$30		\$40	\$50
CVS MinuteClinics	\$15	\$20	\$30		\$30	\$30
Urgent care	\$15	\$20	\$30		\$40	\$50
Outpatient surgery (hospital)	\$250	\$500	\$250		\$500	50%
Outpatient surgery	\$100	\$200	\$100		\$200	40%
(ambulatory surgery						
center)						
Inpatient care	\$250 per	\$500 copay	\$250 copay per day /		\$500 copay	50%
	admit	per admit			per day /	
			3-day copay max/admit		3-day copay max/admit	
Acupuncture /	\$15, 10 visits	\$15, 10 visits	\$15, 10 visits		\$15, 10 visits	\$15, 10 visits
Chiropractic	max/year	max/year	max/year		max/year	max/year
Pharmacy	Each medical plan has a choice of pharmacy coverage:					
	Option 1			Option 2		
Brand deductible	\$100			\$100		
Tier I	\$10			\$15		
Tier II	\$20			\$30		
Tier III	\$35			\$50		



Available in all or parts of Los Angeles, Orange, Riverside, San Bernardino, and San Diego counties.

# Healthy lifestyles made possible

Health Net SmartCare is more than benefit coverage; it's a way to support wellbeing as a way of life. Through a mix of wellness resources, incentives and high-tech conveniences, SmartCare promotes patient engagement, which in turn translates to improved outcomes and productivity.

#### **Rewarding healthy habits**

Adult SmartCare members can earn an annual \$50 gift card reward just by investing in their health. All they do is complete the Health Risk Questionnaire (HRQ) at **www.healthnet.com**, share the results with their primary care provider (PCP) at a scheduled preventive care physical, and note the physician visit in their www.healthnet.com account.

#### Health on demand

SmartCare gives members instant access to Health Net in the way that works for them, including:

- My Health Net: medical records, benefit details and claims information available to registered users on www.healthnet.com.
- Personal support and first-call resolution by phone.
- Health Net Mobile our smartphone app for folks on the go.
- Decision Power Healthy Pregnancy and text4baby.

# Supporting health in balance with Decision Power®

Exclusive to Health Net, Decision Power helps people build healthy habits, make decisions with their doctors, and manage complex health issues with a combination of wellness coaching,online resources and self-guided programs.

Plus with Decision Power® Healthy Discounts, members save on health-related items, including fitness club memberships, vitamins and weight management programs.





SmartCare offers health-boosting, business-savvy benefit designs that companies can afford, employees will use,

and both will value.

## Value made possible

SmartCare offers health-boosting, businesssavvy benefit designs that companies can afford, employees will use, and both will value.

#### More ways to protect health

- A proven network expanded to include convenient CVS MinuteClinics, which offer a range of walk-in medical services at many locations. Go to www.minuteclinic.com for all the details.
- Acupuncture and chiropractic services are included as value-added benefits many Californians want.
- **Health incentives** help keep employees well and productive.

#### More relevant to your clients

• Easy-to-understand, choose and use HMO plans keep decision making clear and simple. • Sets employers up for the long-term. SmartCare is built to flex over time with planned expansions in geographic coverage, prominent participating provider groups, and other resources to match evolving employer and employee needs.

#### More ways to trim health-related expenses

- **Streamlined plan choices** that meet budgets and exceed expectations.
- Maximizing health and minimizing costs with a mix of wellness resources, incentives and high-tech conveniences. By supporting wellbeing as a way of life, SmartCare promotes patient engagement, which in turn translates to improved outcomes and productivity.



Michael McClusky, RPh, Health Net We use high-tech to be high touch.

# Satisfaction made possible

SmartCare makes it easy to satisfy your clients. When you offer health care coverage employers can afford, employees will use, and both will value, you'll have exponential sales opportunities.

Plus, we're here to make sure you have everything you need to make sales simple and implementation flawless.

Start selling Health Net SmartCare today!

1-800-448-4411 (option 4)

### www.healthnet.com

Championing solutions for the health of California employers. It's not just our business. It's our passion.

# SmartCare. Plans that can.

This is only a summary of covered benefits. Please read the program documents for more information.

Members have access to Decision Power through their current enrollment with Health Net of California, Inc. Decision Power is not part of Health Net's commercial medical benefit plans. Also, it is not affiliated with Health Net's provider network and it may be revised or withdrawn without notice. Decision Power services, including clinicians, are additional resources that Health Net makes available to enrollees of Health Net of California, Inc.

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