

# We've Got Your Answers



## ENJOY YOUR BENEFITS TODAY WITH HEALTH NET BEGINNINGS

**Welcome to the Health Net family!** As a new member, you may have many questions about your plan. Health Net Beginnings is here to answer your questions so you can start using your health plan right away. Health Net Beginnings is a toll-free phone service that offers one-on-one support on topics including:



- **Your Health Net plan and benefits.<sup>1</sup>**
- **Emergency or mental health care.**
- **Prior Authorizations for your prescriptions.**
- **Whether your doctor or medical group is part of the Health Net provider network.**
- **How to set up doctor visits and fill prescriptions before you receive your permanent ID card.**

<sup>1</sup>Health Net HMO, HSP, POS and Elect Open Access plans are offered by Health Net of California, Inc. Health Net PPO, EPO and indemnity insurance plans are underwritten by Health Net Life Insurance Company.

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**Remember:** Complete the temporary card below and carry it with you until your permanent ID card arrives.



Call Health Net Beginnings, Monday through Friday, 8:00 a.m. to 6:00 p.m., if you need assistance before you receive your permanent ID card.



Health Net<sup>®</sup>

**1-800-526-6694**

Employer group name: \_\_\_\_\_

PPG/PCP name: \_\_\_\_\_

PPG/PCP phone: \_\_\_\_\_ Effective date: \_\_\_\_\_

**Please discard this once you receive your permanent ID card.**