

*For fast service and information,
use Health Net's online resources*

- Check the status of a quote or application
- Check your Book of Business
- Order and download sales materials
- Prepare or send a quote/proposal
- View your commissions
- Create your Co-Branded Link
- Elect to receive status emails



Not registered?

Go to www.healthnet.com/broker and click on *Register Now* to start the registration process.

Once registered with your secure user account, start using all the useful services available at www.healthnet.com.



**Kim Aung,
Health Net**

*We work to ensure your
clients experience reliability
and top-notch service.*

*Top 5 information channels for fast,
reliable service*

1. Call your account executive or sales assistant.
2. Use online broker resources at **www.healthnet.com** (see this brochure).
3. Email us – *response within one business day!*
 - **Brokers@healthnet.com** – general questions, Book of Business inquiries
 - **IFPStatus@healthnet.com** – application status questions
4. Billing questions
 - Email: **ifpmembership@healthnet.com**
 - Call: **1-800-909-3447** (opt. 1, then opt. 4).
5. Claims questions
 - Email: **hn_account_services@healthnet.com**
 - Call: **1-800-909-3447** (opt. 1, then opt. 5).

Visit the [CA IFP Forms and Brochures page](#) for more information on Broker online tools.

1. Go to www.healthnet.com
2. Click on the *I'm a Broker* tab
3. Select your state
4. Under the Quick Links menu, on the left, select *Forms and Brochures*

CA98924 (2/13)

In California, health plans and health insurance policies are offered by Health Net of California, Inc. and Health Net Life Insurance Company, respectively. In Oregon and Washington, health plans are offered by Health Net Health Plan of Oregon, Inc. Health Net of California, Inc., Health Net Life Insurance Company and Health Net Health Plan of Oregon, Inc. are subsidiaries of Health Net, Inc. Health Net is a registered service mark of Health Net, Inc. All rights reserved.

Online Broker Tools

*Your Health Net 4-1-1 for
managing your business*



Health Net®

As a Registered Broker, You Have Access to These Online Features



IFP activity history

Check the status of a quote or IFP application, and view your client's contact details. You can also view a copy of your client's IFP application using the Activity History tool if they have applied through HealthNet.com.

Book of Business

With the Book of Business tool, you can view client information, including subscriber ID numbers, and billing and premium details. Easy search features are available to find the information you're looking for.

View commissions

View online commission statements. Commission statements are archived for up to 18 months.

The screenshot shows the Health Net broker portal interface. Callout boxes highlight the following features:

- Activity History (IFP):** Located in the left sidebar under 'MANAGE ACCOUNTS'.
- BOOK OF BUSINESS:** Located in the left sidebar under 'CUSTOMER & SALES SUPPORT'.
- Forms and Brochures:** Located in the left sidebar under 'Quick Links'.

The screenshot shows the 'Broker Commission Statements' page. A callout box labeled 'View Commissions' points to the 'View Current Commissions' link in the left sidebar. The main content area displays a list of reports:

- Current Reports and Statements
- Monthly Broker IFP Business Commission Statement
 - 09-10-2008.pdf
 - 09-10-2008.csv
- CA IFP Commission Statement
 - 03-13-2013.pdf
 - 03-13-2013.csv

Sales materials

Find the most current sales materials in our Forms and Brochures section. Order and download everything you need to make the sale.

Get a quote

Get a quote and email it to a prospective client via your Health Net Co-branded Link that you create and manage.

Please note: In order to access your Book of Business and commissions, you must have:

- a valid contracted brokerage firm- or GA-level web account, and
- be contracted to sell Health Net IFP and Group plans in the California and/or Oregon/ Washington regions.