



Health Net Life Insurance Company
Individual & Family Plans
PPO Enrollment Application

Requested effective date

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Application must be typed or completed in blue or black ink.

Effective date of coverage: Coverage is only available for enrollment during the annual open enrollment period, which is November 15, 2014, through February 15, 2015; October 15, 2015, through December 7, 2015; and October 15 through December 7 every year thereafter, or during a special enrollment period. Applications must be received within 60 days of a qualifying event. Generally, for applications received between the 1st and 15th, coverage will be effective the first day of the month following submission of application. For applications received between the 16th and month's end, coverage will be effective the first day of the second month following submission of application.

If you are currently enrolled in a Medicare plan, you are ineligible to apply for an individual and family plan.

Health Net Life Insurance Company (Health Net) needs a Social Security number (SSN) for everyone enrolling for health insurance, including spouses and dependent children. This is necessary so that we can provide you with verification of coverage for your tax return, as required by the Affordable Care Act. Health Net will not use your SSN for other purposes or share it with anyone other than as required by law.

The agent/broker may not sign this application and agreement on behalf of the applicant.

Important: Please see Part V if the applicant does not read/write English. The Individual & Family Plan PPO Enrollment Application is available in Chinese and Spanish language versions. You can also have someone help you read it. For free help, please call 1-877-609-8711.

If you need assistance in completing this application, an agent/broker may assist you. An agent/broker who helped you read and complete this application must sign the application (see Part VI).

I (and my dependents if applicable) are applying during:

- Annual open enrollment period Special enrollment period (see Part IV)

Part I. Applicant information

| | | | | |
|--|---|------------------------------|--|--|
| Primary applicant's last name: | | First name: | MI: | <input type="checkbox"/> Male <input type="checkbox"/> Female |
| Billing address: | | | | |
| Mailing address: | | | | |
| Home address: | | | | |
| City: | | State: | ZIP: | County applicant resides in: |
| Home phone number: () | Work phone number: () | Cell phone number: () | | Email address: |
| Primary applicant's birth date (mm/dd/yy): / / | Primary applicant's Social Security number (required for all applicants): - - | | Primary subscriber's Health Net ID (applicable for adding dependents and change requests only): | |

Please select your language preference (optional): English Spanish Chinese

Part II. Tell us who you are enrolling and select the product

| A. Reason for application | B. Billing options |
|--|---|
| <input type="checkbox"/> New application (Check family type below) <input type="checkbox"/> Self <input type="checkbox"/> Self and spouse/domestic partner ¹ <input type="checkbox"/> Self and child <input type="checkbox"/> Self and children <input type="checkbox"/> Self, spouse/domestic partner ¹ and child(ren) <input type="checkbox"/> Child only ¹ Please circle spouse or domestic partner. <input type="checkbox"/> Adding dependent <input type="checkbox"/> Change request (only available during open or special enrollment period) | First premium payment (select one) <input type="checkbox"/> Automated Bank Draft (Please complete the Simple Payment Option section on page 9.) <input type="checkbox"/> Pay by check (Please include completed check and send with application. Amount must match monthly premium.) <input type="checkbox"/> Credit card (Please complete the credit card section on page 9.) Ongoing monthly premium payments (select one) <input type="checkbox"/> Automated Bank Draft (Please complete the Simple Payment Option section on page 9.) <input type="checkbox"/> Monthly bill |

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|------|---|----|---|------|

Part II. Tell us who you are enrolling and select the product (continued)

C. Choice of coverage

Health Net Life Insurance Company –

- PPO Platinum \$20 / \$0
- PPO Gold \$30 / \$0
- PPO Silver \$45 / \$2,000
- PPO Bronze \$60 / \$5,000
- PPO Catastrophic \$0 / \$6,350 – Available to individuals who are under age 30. You may also be eligible for this plan if you are age 30 or older and are exempt from the federal requirement to maintain minimum essential coverage.

Optional coverage: Dental / Vision plan for adults (over age 18) –

- Dental and Vision Plus – If Dental and Vision Plus is purchased for the primary applicant, all family members over age 18 will also be enrolled in the Dental and Vision Plus plan.**

Note: All medical plans include pediatric dental PPO coverage.

Part III. Family member(s) to be enrolled

List all eligible family members to be enrolled other than yourself. If a listed family member's last name is different from yours, please explain on a separate sheet of paper. For additional dependents, please attach another sheet with the requested information.

Check here if a supplemental page is attached. Please write the primary applicant's Social Security number on the upper right hand corner of the supplemental page.

Note: When each family member chooses a different plan, each member will be on their own policy. To specify different plans for different family members, be sure to write the plan name you are choosing for each family member in the spaces provided below.

For domestic partner coverage, all requirements for eligibility, as required by the applicable laws of the State of California, must be met, and a joint Declaration of Domestic Partnership must be filed with the California Secretary of State. **To be processed under one Policyholder, all family members must reside at the same address.**

| Relation | Last name | First name | MI | Social Security number | Date of birth |
|--|-----------|------------|----|------------------------|---------------|
| <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic partner | | | | - - | / / |

Medical plan choice for each family member if different

| Relation Child 1 | Last name | First name | MI | Social Security number | Date of birth |
|---|-----------|------------|----|------------------------|---------------|
| <input type="checkbox"/> Son <input type="checkbox"/> Daughter | | | | - - | / / |

Medical plan choice for each family member if different

| Relation Child 2 | Last name | First name | MI | Social Security number | Date of birth |
|---|-----------|------------|----|------------------------|---------------|
| <input type="checkbox"/> Son <input type="checkbox"/> Daughter | | | | - - | / / |

Medical plan choice for each family member if different

| Relation Child 3 | Last name | First name | MI | Social Security number | Date of birth |
|---|-----------|------------|----|------------------------|---------------|
| <input type="checkbox"/> Son <input type="checkbox"/> Daughter | | | | - - | / / |

Medical plan choice for each family member if different

(continued)

Part IV. Special enrollment period

In addition to the Open Enrollment period, you and your dependents are eligible to enroll or change plans during a special enrollment period, which is within 60 days of certain qualifying events. Generally, for applications received between the 1st and 15th, coverage will be effective the first day of the month following submission of application. For applications received between the 16th and month's end, coverage will be effective the first day of the second month following submission of application. **Exceptions to these effective dates include birth, adoption or placement for adoption, which will be effective on the date of the qualifying event, as well as marriage or loss of minimum essential coverage, which will be effective the first day of the month following the application.** For a list of special enrollment period qualifying events, please refer to page 6. The application must be received within 60 days of the qualifying event. Documentation of the qualifying event is required. Please write in the applicable qualifying event below and check whom it applies to. For additional dependents, please attach a separate sheet of paper.

| Qualifying event | Date of event | Primary applicant | Spouse/Domestic partner | Dependent 1 | Dependent 2 | Dependent 3 |
|------------------|---------------|-------------------|-------------------------|-------------|-------------|-------------|
| | | | | | | |
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Part V. Individual & Family Plans Exception to Standard Enrollment – Statement of Accountability

Instructions for Part V: The following process is to be used when the applicant cannot complete the application because he or she cannot read, write and/or speak the language of the application. Health Net requires that if you need assistance in completing this application, you must employ the services of a qualified interpreter. Please contact Health Net at 1-877-609-8711 for information about qualified interpreter services and how to obtain them. This form must be submitted with the Individual & Family Plan enrollment application when applicable.

Health Net qualified interpreter – Please complete the following when assisted by a Health Net qualified interpreter.

I, _____, was assisted in the completion of this application by a qualified interpreter authorized by Health Net because I:

Do not read the language of this application. Do not speak the language of this application.

Do not write the language of this application. Other (explain): _____

A qualified interpreter assisted me with the completion of: The entire application.

Other (explain): _____

A qualified interpreter read this application to me in the following language: _____

| | |
|-----------------------------------|-----------------------------------|
| Signature of applicant: | Today's date: |
| Date application was interpreted: | Time application was interpreted: |
| Qualified interpreter number: | |

Part VI. Applicant's agent/broker information

Complete agent/broker name and address is necessary for correspondence to be sent to the agent/broker.

| | | | |
|--|---------------|--|--------------------------------|
| Health Net broker ID: | | Health Net direct sales agent ID: | |
| Name (print): | Phone number: | Fax number: | |
| Address: | | Email address: | |
| Applicant's agent/broker signature/number (required): | | | Date signed (required): |

(continued)

Part VI. Applicant's agent/broker information (continued)

Agent/broker certification

I, _____ (name of agent/broker),

(NOTE: You must select the appropriate box. You may only select one box.)

(_____) did not assist the applicant(s) in any way in completing or submitting this application. All information was completed by the applicant(s) with no assistance or advice of any kind from me.

OR

(_____) assisted the applicant(s) in submitting this application. I advised the applicant(s) that he or she should answer all questions completely and truthfully and that no information requested on the application should be withheld. I explained that withholding information could result in rescission or cancellation of coverage in the future. The applicant(s) indicated to me that he or she understood these instructions and warnings. To the best of my knowledge, the information on the application is complete and accurate. I explained to the applicant, in easy to understand language, the risk to the applicant of providing inaccurate information and the applicant understood the explanation.

If I willfully state as true any material fact I know to be false, I shall, in addition to any applicable penalties or remedies available under current law, be subject to a civil penalty of up to ten thousand dollars (\$10,000). **Please answer all questions 1 through 3.**

1. **Who filled out and completed the application form?** _____
2. Did you personally witness the applicant(s) sign the application? Yes No
3. Did you review the application after the applicant(s) signed it? Yes No

Part VII. Conditions of enrollment

GENERAL CONDITIONS: Health Net reserves the right to reject any application for enrollment if the applicant is not eligible for coverage due to not meeting eligibility conditions. There is no coverage unless this application is accepted by Health Net's Membership Department and a Notice of Acceptance is issued to the applicant even though you paid money to Health Net for the first month's premium. Cashing your check does not mean your application is approved. If rejected, your money will be returned to you. No other department, officer, agent, or employee of Health Net is authorized to grant enrollment. The applicant's agent or broker cannot grant approval, change terms or waive requirements of this application. This application shall become a part of the Insurance Policy.

ANY FRAUDULENT OR INTENTIONAL MISREPRESENTATION OF MATERIAL FACTS in application materials is cause for disenrollment and rescission of the Insurance Policy during the 24-month period after the insurance policy is issued. Health Net may recoup from the policyholder (or from you or from the applicant) any amounts paid for covered services obtained as a result of such fraudulent or intentional misstatement of material fact.

IF SOLE APPLICANT IS A MINOR: If the sole applicant under this application is under 18 years of age, the applicant's parent or legal guardian must sign as such. By signing, he or she does hereby agree to be legally responsible for the accuracy of the information in this application and for payments of premiums. If such responsible party is not the natural parent of the applicant, copies of the court papers authorizing guardianship must be submitted with this application.

IF APPLICANT CANNOT READ THE LANGUAGE OF THIS APPLICATION: If an applicant does not read the language of this application and an interpreter assisted with the completion of the application, the applicant must sign and submit the Statement of Accountability (see Part V of this application, "Individual & Family Plans Exception to Standard Enrollment – Statement of Accountability").

Part VIII. Important provisions

NOTICE: For your protection, California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

HIV TESTING PROHIBITED: California law prohibits an HIV test from being required or used by health care services, plans or insurance companies as a condition of obtaining coverage.

ACKNOWLEDGEMENT AND AGREEMENT: I, the applicant, understand and agree that by enrolling with or accepting services from Health Net, I and any enrolled dependents shall comply with the terms, conditions and provisions of the Insurance Policy. To obtain a copy of the Insurance Policy, call Health Net at 1-877-609-8711. I, the applicant, have read and understand the terms of this application, and my signature on the next page indicates that the information entered in this application is complete, true and correct, and I accept these terms.

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Part VIII. Important provisions (continued)

BINDING ARBITRATION AGREEMENT: I, the applicant, understand and agree that any and all disputes between me (including any of my enrolled family members or heirs or personal representatives) and Health Net must be submitted to final and binding arbitration instead of a jury or court trial. This Agreement to arbitrate includes any disputes arising from or relating to the Insurance Policy or my Health Net coverage, stated under any legal theory. This agreement to arbitrate any disputes applies even if other parties, such as health care providers or their agents or employees, are involved in the dispute. I understand that, by agreeing to submit all disputes to final and binding arbitration, all parties including Health Net are giving up their constitutional right to have their dispute decided in a court of law by a jury. I also understand that disputes that I may have with Health Net involving claims for medical malpractice (that is, whether any medical services rendered were unnecessary or unauthorized or were improperly, negligently or incompetently rendered) are also subject to final and binding arbitration. I understand that a more detailed arbitration provision is included in the Insurance Policy. Mandatory Arbitration may not apply to certain disputes if the Insurance Policy is subject to ERISA, 29 U.S.C. §§ 1001-1461. My signature below indicates that I understand and agree with the terms of this Binding Arbitration Agreement and agree to submit any disputes to binding arbitration instead of a court of law.

| | | | |
|---|--------------|---|--------------|
| Applicant or parent or legal guardian's signature if applicant is under 18 years old: | Date signed: | Signature of applicant's dependent (age 18 or older): | Date signed: |
| | | | |
| Signature of spouse/domestic partner or applicant's dependent (age 18 or older): | Date signed: | Signature of applicant's dependent (age 18 or older): | Date signed: |
| | | | |
| Signature of applicant's dependent (age 18 or older): | Date signed: | Signature of applicant's dependent (age 18 or older): | Date signed: |
| | | | |

The application and this Arbitration Clause must be signed by the applicant(s). The applicant(s) must personally sign his or her name in ink and agree to comply with the Arbitration Clause and the terms, conditions and provisions of the application and the Insurance Policy in order for this application to be processed. For this application to be considered, neither agent/broker nor any other person may sign this application and Arbitration Clause.

Make personal check payable to "Health Net." Return completed application to: Health Net Individual & Family Enrollment, PO Box 1150, Rancho Cordova, CA 95741-1150. You can also fax it to 1-800-977-4161 or email it to IFP_Enrollment@healthnet.com.

You may submit a photocopy or facsimile of the application and authorizations. Health Net recommends that you retain a copy of this application and authorizations for your records.

All references to "Health Net" herein include the affiliates and subsidiaries of Health Net which underwrite or administer the coverage to which this enrollment application applies. "Insurance Policy" refers to Health Net Life Insurance Company Individual & Family Plan Policy PPO Plan.

Qualifying events for special enrollment periods for Individual & Family Plans

| Qualifying event | Examples of documentation |
|--|---|
| 1) The qualified individual, or his or her dependent, loses minimum essential coverage, which could be due to one of the following reasons (not including voluntary termination of your previous coverage or termination due to failure to pay premium): | |
| A. The death of the covered employee. | Death certificate. |
| B. The termination, or reduction of hours, of the covered employee's employment. | Termination or hour reduction confirmation from employer. |
| C. The divorce or legal separation of the covered employee from the employee's spouse. | Divorce or separation documentation. |
| D. The covered employee becoming entitled to benefits under Medicare. | Eligibility document. |
| E. A dependent child ceasing to be a dependent child under the generally applicable requirements of the plan. | Termination/Cancellation notice from prior coverage. |
| F. A proceeding in a case under Title 11 bankruptcy, commencing on or after July 1, 1986, with respect to the employer from whose employment the covered employee retired at any time. In this case, a loss of coverage includes a substantial elimination of coverage with respect to a qualified beneficiary (spouse/domestic partner, dependent child or surviving spouse/domestic partner) within one year before or after the date of commencement of the proceeding. | Employer documentation. |
| G. Loss of minimum essential coverage for any reason other than failure to pay premiums or situations allowing for a rescission for fraud or intentional misrepresentation of material fact. | Documentation would depend on circumstance. |
| H. Termination of employer contributions. | Notice from employer of contributions termination. |
| I. Exhaustion of COBRA continuation coverage. | COBRA paperwork reflecting exhaustion of coverage. |
| 2) The qualified individual gains a dependent or becomes a dependent through marriage, domestic partnership, birth, adoption, placement for adoption, or the assumption of a parent-child relationship. | Court documentation, discharge records or notarized affidavit of assumption of parent-child relationship. |
| 3) The qualified individual's, or his or her dependent's, enrollment or non-enrollment in a health plan is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, or inaction of an officer, employee, or agent of the Exchange or HHS, or its instrumentalities as evaluated and determined by the Exchange. | Documentation would depend on circumstance. |
| 4) The health plan in which the enrollee, or his or her dependent, is enrolled substantially violated a material provision of its contract. | Documentation would depend on circumstance. |
| 5) The qualified individual or enrollee, or his or her dependent, gains access to a new health plan as a result of a permanent move. | Copy of lease, mortgage statement, phone or utility bill. |
| 6) With respect to individuals enrolled in non-calendar year individual health insurance policies, a limited open enrollment period beginning on the date that is 30 calendar days prior to the date the policy year ends in 2014. | Termination/Cancellation notice from prior coverage. |
| 7) He or she is mandated to be covered as a dependent pursuant to a valid state or federal court order. | Court documentation. |
| 8) He or she has been released from incarceration. | Probation or parole paperwork. |

(continued)

Qualifying events for special enrollment periods for Individual & Family Plans (continued)

| Qualifying event | Examples of documentation |
|---|---|
| 9) He or she was receiving services under another health benefit plan, from a contracting provider who is no longer participating in that health plan, for any of the following conditions: (a) an acute condition (a medical condition that involves a sudden onset of symptoms due to an illness, injury, or other medical problem that requires prompt medical attention and that has a limited duration); (b) a serious chronic condition (a medical condition due to a disease, illness, or other medical problem or medical disorder that is serious in nature and that persists without full cure or worsens over an extended period of time or requires ongoing treatment to maintain remission or prevent deterioration); (c) a terminal illness (an incurable or irreversible condition that has a high probability of causing death within one year or less); (d) care of a newborn between birth and 36 months; or (e) a surgery or other procedure that has been recommended and documented by the provider to occur within 180 days of the contract's termination date or within 180 days of the effective date of coverage for a newly covered insured, and that provider is no longer participating in the health plan. | Letter from primary care physician (PCP). |
| 10) He or she demonstrates to the Exchange, with respect to health benefit plans offered through the Exchange, or to the California Department of Insurance, with respect to health benefit plans offered outside the Exchange, that he or she did not enroll in a health benefit plan during the immediately preceding enrollment period available to the individual because he or she was misinformed that he or she was covered under minimum essential coverage. | Notice from other coverage. |
| 11) He or she is a member of the reserve forces of the United States military returning from active duty or a member of the California National Guard returning from active duty service under Title 32 of the United States Code. | Active duty status documentation. |
| 12) Newly eligible or ineligible for advance payments of the premium tax credit, or change in eligibility for cost-sharing reductions. | APTC paperwork. |
| 13) He or she loses medically needy coverage under Medicaid (not including voluntary termination of your previous coverage or termination due to failure to pay premium). | Medicaid documentation. |
| 14) He or she loses pregnancy-related coverage under Medicaid (not including voluntary termination of your previous coverage or termination due to failure to pay premium). | Medicaid documentation. |

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Primary applicant's name: _____

Simple Payment Option for Individual & Family Plans**Automatic Bank Draft (ABD) (select one):**

First month's premium only Ongoing monthly premium only First month's premium AND ongoing monthly premium
 Monthly premium charge can be withdrawn directly from your personal checking or savings account. The premium will be withdrawn from your bank account about ten days in advance of the due date. Please select your account type: Checking Savings

Transit routing number (9 digits):

Account number:

Bank name:

State:

I understand that, by requesting the automatic payment option, I am authorizing Health Net Life Insurance Company ("Health Net") and my financial institution named above, to debit my checking or savings account for my monthly premium payment(s). I understand that the premium withdrawn from my account will be for the future billing period, plus any past due balances. I understand that my premium payments will automatically adjust if my monthly premium changes.

This authority is to remain in effect until revoked by me in writing, and, until Health Net actually receives such notice, I agree that Health Net shall be fully protected in honoring any such debit. **(Note: A 30-day notice is required to discontinue this service due to the time required to initiate this change with my bank.)**

ABD transmissions are withdrawn from my bank account on approximately the 20th of every month, for the following month's premium. I understand that if there are insufficient funds at the time my account is debited, a service fee of \$25.00 (in addition to any fees my bank may charge me) will be assessed by Health Net for all dishonored payments. I further agree that if any such debit is dishonored, whether with or without cause and whether intentionally or inadvertently, Health Net shall be under no liability whatsoever even though such dishonor may result in the loss of health coverage.

Signature of account holder (required to process):

Date:

 Credit card for first month's payment

First month's premium can be charged directly to your credit card account. All future premiums due may be made by Automatic Bank Draft (complete the section above) or by mailing a check. **Your card will be charged for the first month's premium only.**

First name (as on card):

Middle (as on card):

Last name (as on card):

Card type: Visa MasterCard

Account number 16 digits (complete):

Expiration date (mm/yy):

Billing address:

City:

State:

ZIP¹:

As a convenience, I request and authorize Health Net to charge my credit card account identified above for the payment of my initial premium. I understand that my first month's withdrawal charge may be for multiple periods depending upon my date of approval and the billing period. This authority is to remain in effect until revoked by me in writing, and, until Health Net actually receives such notice, I agree that Health Net shall be fully protected in honoring any such charge. I further agree that if my credit card is declined for payment, whether with or without cause and whether intentionally or inadvertently, **I will be charged a \$25 service charge.**

Signature of credit card account holder (required to process):

Date:

¹The ZIP code must match the cardholder's address; otherwise, the credit card cannot be processed.

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No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card, or employer group applicants please call Health Net’s Commercial Contact Center at 1-800-522-0088. Individual and Family Plan (IFP) applicants please call 1-877-609-8711. For more help call the CA Dept. of Insurance at 1-800-927-4357 if you are enrolling in a PPO plan. If you are enrolling in an HMO plan, call the DMHC Helpline at 1-888-HMO-2219.

English

Servicios de Idiomas Sin Costo. Usted puede solicitar un intérprete. Puede solicitar que una persona le lea los documentos y que algunos se le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación; los solicitantes de grupo de empleadores deben llamar al Centro de Comunicación Comercial de Health Net al 1-800-522-0088. Los solicitantes del Plan Individual y Familiar (IFP, por sus siglas en inglés) deben llamar al 1-877-609-8711. Para obtener ayuda adicional llame al Departamento de Seguros de California al 1-800-927-4357, si desea inscribirse en un plan PPO. Si usted se inscribe en un plan HMO, llame a la Línea de ayuda de DMHC, al 1-888-HMO-2219.

Spanish

免費語言服務。您可以取得口譯員服務。我們可以把文件朗讀給您聽，部分文件可以翻譯成您的語言並寄送給您。如需協助，請撥打您會員卡上所列的電話號碼，雇主團體申請人請致電 Health Net 的商業聯絡中心，電話 1-800-522-0088。個人和家庭計畫 (IFP) 申請人請撥打 1-877-609-8711。若您投保 PPO 計畫，請致電 1-800-927-4357 與加州保險局聯絡，詢求額外協助。若您投保 HMO 計畫，請撥打加州醫療保健計畫管理局 (DMHC) 協助專線，電話 1-888-HMO-2219。

Chinese

Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí. Quý vị có thể được cấp dịch vụ thông dịch. Quý vị có thể được người khác đọc giúp các tài liệu bằng ngôn ngữ của quý vị và cũng có thể được cấp tài liệu phiên dịch sang ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị. Những người muốn xin bảo hiểm theo nhóm do hãng sở đài thọ xin gọi Trung Tâm Liên Lạc Thương Mại của Health Net tại số 1-800-522-0088. Những người muốn xin bảo hiểm của Chương Trình Bảo Hiểm Cá Nhân và Gia Đình (IFP), xin gọi số 1-877-609-8711. Để được giúp đỡ thêm, xin gọi Bộ Bảo Hiểm California tại số 1-800-927-4357 nếu quý vị đang tham gia một chương trình PPO. Nếu quý vị đang tham gia một chương trình HMO, xin gọi Đường Dây Trợ Giúp của DMHC tại số 1-888-HMO-2219.

Vietnamese

무료 언어 지원 서비스. 무료 통역사 서비스 및 여러분에게 편한 언어로 서류 낭독 서비스를 받을 수 있습니다. 도움이 필요하신 분은 본인의 ID 카드상에 적힌 안내 번호로 전화해 주십시오. 고용주 그룹 가입 신청자님의 경우 Health Net 의 상업(Commercial) 고객 서비스 센터, 안내번호 1-800-522-0088 번으로 전화해 주십시오. 개인 및 가족 플랜(IFP) 가입 신청자님은 안내번호 1-877-609-8711번으로 전화해 주십시오. PPO 플랜에 가입하신 경우, 더 많은 도움이 필요하신 분은 캘리포니아 보험 담당국 안내번호 1-800-927-4357번으로 문의하십시오. HMO 플랜에 가입하신 경우, DMHC(보건관리부) 헬프라인, 안내번호 1-888-HMO-2219번으로 문의하십시오.

Korean

Walang Gastos na mga Serbisyo sa Wika. Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa iyong wika ang mga dokumento. Para sa tulong, tawagan kami sa numerong nakalista sa iyong ID card, o para sa employer group applicants, mangyaring tumawag sa Commercial Contact Center ng Health Net sa 1-800-522-0088. Para sa Individual and Family Plan (IFP) applicants, mangyaring tumawag sa 1-877-609-8711. Para sa karagdagang tulong, tumawag sa CA Dept. of Insurance sa 1-800-927-4357 kung ikaw ay nag-eeenroll sa isang PPO plan. Kung ikaw ay nag-eeenroll sa isang HMO plan, tawagan ang DMHC Helpline sa 1-888-HMO-2219.

Tagalog

Անվճար Լեզվական Ծառայություններ: Դուք կարող եք թարգման ձեր բերել և փաստաթղթերը ընթերցել տալ ձեզ համար ձեր լեզվով: Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված համարով, կամ եթե գործատիք չունեք ինքնուրույն, խնդրում ենք 1-800-522-0088 համարով զանգահարել Health Net-ի Հաճախորդի Վապի Կենտրոն: Անհատական և Ընտանեկան Ծրագրի (Individual and Family Plan/IFP) դիմորդներից խնդրում է զանգահարել 1-877-609-8711 համարով: Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Վալիֆորնիայի Ապահովագրության Բաժանմունք, եթե գրանցվում եք PPO ծրագրում: Եթե գրանցվում եք HMO ծրագրում, 1-888-HMO-2219 համարով զանգահարեք DMHC-ի Օգնության զծին:

Armenian

Бесплатные услуги перевода. Вы можете воспользоваться услугами переводчика, и вам могут прочесть документы на вашем языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте. Участники плана группового страхования по месту работы могут обратиться в коммерческий контактный центр компании Health Net по телефону 1-800-522-0088. Участники планов индивидуального или семейного страхования (Individual and Family Plan, IFP): пожалуйста, звоните по номеру 1-877-609-8711. Если вы участвуете в плане системы предпочтительного выбора (Preferred Provider Organization, PPO), для получения дополнительной помощи звоните в Департамент страхования штата Калифорния по телефону 1-800-927-4357. Если вы состоите в плане организаций медицинского обслуживания (Health Maintenance Organizations, HMO), пожалуйста, звоните в горячую линию Департамента организованного медицинского обслуживания (DMHC) по телефону 1-888-HMO-2219.

Russian

無料の言語サービス。日本語で通訳をご提供し、書類をお読みします。サービスをご希望の方は、IDカード記載の番号までお問い合わせください。雇用者団体への加入申込の方は、Health Net 民間コンタクト・センター、1-800-522-0088 までご連絡ください。個人・家族プラン (IFP) への加入申込の方は、1-877-609-8711 までお問い合わせください。更なるお問い合わせ事項がある場合、PPO プランにご加入の方は、カリフォルニア州保険庁、1-800-927-4357 までご連絡ください。HMO プランにご加入の方は、カリフォルニア州管理医療庁 (DMHC) の相談窓口、1-888-HMO-2219 までご連絡ください。

Japanese

با ما از طریق شماره تلفنی که روی کارت شناسائی شما قید شده است تماس بگیرید، ویا متقاضیان گروهبای کارفرمایان لطفاً با مرکز تجاری Health Net به شماره 1-800-522-0088 تماس بگیرند. متقاضیان «طرح افراد و خانواده ها» (IFP) لطفاً به شماره 1-877-609-8711 تلفن کنند. برای دریافت کمک بیشتر، به اداره بیمه کالیفرنیا به شماره 1-800-927-4357 تلفن کنید اگر در یک طرح PPO ثبت نام میکنید. اگر در یک طرح HMO ثبت نام می کنید، به خط کمکی DMHC به شماره 1-800-HMO-2219 تلفن کنید.

Farsi

ਮੁਫਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ: ਤੁਸੀਂ ਦੁਬਾਰੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਪੜ੍ਹ ਕੇ ਸੁਣਾਏ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ, ਤੁਹਾਡੇ ਆਈਡੀ (ID) ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਸਾਨੂੰ ਫੋਨ ਕਰੋ, ਜਾਂ, ਇੰਪਲਾਇਰ ਗਰੁੱਪ ਦੇ ਮੈਂਬਰ ਕਿਰਪਾ ਕਰਕੇ ਹੈਲਥ ਨੈੱਟ ਦੇ ਵਪਾਰਕ ਸੰਪਰਕ ਕੇਂਦਰ ਨੂੰ 1-800-522-0088 ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ। ਵਿਅਕਤੀਗਤ ਅਤੇ ਪਰਿਵਾਰਕ ਪਲਾਨ (IFP) ਅਰਜ਼ੀਦਾਤਾ ਕਿਰਪਾ ਕਰਕੇ 1-877-609-87111 ਨੇ ਤੁਸੀਂ ਕਿਸੇ ਫਰੈਂਚ ਪਲਾਨ ਲਈ ਨਾਂ ਲਿਖਵਾ ਰਹੇ ਹੋ ਤਾਂ ਵਧੇਰੇ ਮਦਦ ਲਈ ਕੈਲੀਫੋਰਨੀਆ ਡਿਪਾਰਟਮੈਂਟ ਆਫ ਇਨਸੂਰੈਂਸ ਨੂੰ 1-800-927-4357 ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ। ਜੇ ਤੁਸੀਂ ਕਿਸੇ ਪਲਾਨ ਲਈ ਨਾਂ ਲਿਖਵਾ ਰਹੇ ਹੋ ਤਾਂ ਡਿਪਾਰਟਮੈਂਟ ਆਫ ਮੈਨੇਜਮੈਂਟ ਹੈਲਥ ਕੇਅਰ (DMHC) ਦੀ ਹੈਲਪਲਾਈਨ ਨੂੰ 1-888-HMO-2219 ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ।

Punjabi

សេវាបកប្រែដោយឥតគិតថ្លៃ ។ អ្នក អាចទទួលបានអ្នកបកប្រែផ្ទាល់មាត់ ។ អ្នកអាចឱ្យគេអានឯកសារឱ្យអ្នកស្តាប់ជាភាសាខ្មែរបាន ។ សំរាប់ជំនួយ សូមទូរស័ព្ទមកកាន់យើងខ្ញុំ តាមលេខដែលមានកត់លើអត្តសញ្ញាណប័ណ្ណរបស់អ្នក ឬចំពោះអ្នកដាក់ពាក្យសុំជាក្រុម នៃក្រុមហ៊ុនការងារ សូមទូរស័ព្ទទៅមណ្ឌលទំនាក់ទំនងពាណិជ្ជកម្មរបស់ Health Net (health Net’s Commercial Contact Center) តាមលេខ 1-800-522-0088 ។ បេក្ខជនដាក់ពាក្យសុំរបស់គំរោងដែលជាបុគ្គលម្នាក់ៗ និងជាគ្រួសារ [Individual and Family Plan (IFP)] សូមទូរស័ព្ទទៅលេខ 1-877-609-8711 ។ សំរាប់ជំនួយបន្ថែមទៀត សូមទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រងកាលីហ្វ័រញ៉ា (CA Dept. of Insurance) តាមលេខ 1-800-927-4357 ប្រសិនបើអ្នកកំពុងចុះឈ្មោះនៅក្នុងគំរោង PPO (PPO plan)។ ប្រសិនបើអ្នកកំពុងតែចុះឈ្មោះក្នុង គំរោង HMO សូមទូរស័ព្ទទៅ ខ្សែជំនួយ DMHC តាមលេខ 1-800-HMO-2219 ។

Khmer

Cov Kev Pab Txhais Lus Uas Tsis Tau Them Nqi. Koj thov tau kom muaj ib tug neeg txhais lus thiab nyeem cov ntawv ua koj hom lus rau koj. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj nyob hauv koj daim yuaj ID los sis cov neeg thov kev pab tom hauv lwm thov hu rau Health Net’s Commercial Contact Center ntawm 1-800-522-0088. Cov neeg thov kev pab hauv pawg Tus Kheej thiab Tsev Neeg (Individual and Family Plan [IFP]) thov hu rau 1-877-609-8711. Yog xav tau kev pab ntxiv hu rau CA Qhov Chaw Saib Xyuas Txog Kev Tuav Pov Hwm (Dept. of Insurance) ntawm 1-800-927-4357 yog hais tias koj koom rau hauv ib qho kev pab los ntawm PPO. Yog hais tias koj koom rau hauv ib qho kev pab los ntawm HMO, hu rau DMHC Tus Xov Tooj Muab Kev Pab ntawm 1-888-HMO-2219.

Hmong

T'áa Hó Hasaad Bee Áká'e'eyeed Doo B'óq'h'Ílíní Da. Haíshí'í shá 'ata' hodoolnih nínízínígíí 'tá' ná choideet'eel. Ła' naaltsos t'áa ni nizaad bee nich'í' yídóolta dóo naaltsos bee hadadilyaago nich'í' 'ádadooníít. Shíká'e'doowof nínízínigo, ninaaltsos níít'ízi bine'déq' béesh bee hane'í biká'ígíí bich'í' holne', doodago níq daalnishí hada'dillaagíí 'éí Na'iitniíhí 'Atsís Bik'ih 'Adeest'í' 'Ítnáhane' Bít Haz'áníj'í' koj'í' dooleet 1-800-522-0088. T'áa Ła' Jizí dóo Hooghan Haz'ánígíí Bít Nahat'a' (IFP) koj'í' béesh bee holne' dooleet 1-877-609-8711. PPO bit náhadilnééhdq'q' 'éí CA 'Ách'q'q' Naa'nil Bít Haz'ánígíí shíká'e'doolwof diníigo béesh bee holne' dooleet, 1-800-927-4357. HMO bit náhadilnééhdq'q', DMHC 'Áká'aná'álwo'go Bít Haz'áníj'í' béesh bee holne' dooleet 1-888-HMO-2219.

Navajo

خدمات لغوية بدون تكلفة, يمكن الاستعانة بمتبرجم وطلب قراءة الوثائق لك بلغتك. للحصول على المساعدة, اتصل بنا على الرقم المبين على بطاقة عضويتك (ID). وبالنسبة لمجموعات المصالح التجارية رجا الاتصال بمركز خدمات القطاع التجارية لمؤسسة Health Net على الرقم 1-800-522-0088. المتقدمين بطلبك الحصول على تأمين لشخص واحد أو لعائلة (IFP) رجا الاتصال بالرقم 1-877-609-8711. للحصول على المزيد من المساعدة, اتصل بإدارة التأمين لولاية كاليفورنيا على الرقم 1-800-927-4357 إذا كنت مشتركاً في برنامج PPO. إذا كنت مشتركاً في برنامج HMO اتصل بالخط الساخن لـ DMHC على الرقم 1-800-HMO-2219.

Arabic