

# Online Bill Pay



at [www.healthnet.com](http://www.healthnet.com)

Health Net Online Bill Pay brings you more flexibility and control for paying your Individual & Family Plan premium. BillMatrix is the name of the company that powers our secure online payment site. The following steps will take you right there to set up the options you want.

## Online payments

Step 1: Log in to your HealthNet.com account.

Step 2: Click the orange *Online Bill Pay* button.

Step 3: On the “View/Pay Bill” page, go to the “Make an Online Payment” section.

Step 4: Click on the green *Pay Bill* button.

Step 5: Choose the payment option that works for you. You can:

<b>Make a one-time premium payment</b>	<ul style="list-style-type: none"> <li>• Enter the amount you want to pay and today's date.</li> <li>• Choose a payment method. You can use a checking account, debit card, credit card (VISA or MasterCard), or pre-paid general purpose debit card.</li> </ul>
<b>Schedule a one-time future premium payment</b>	<ul style="list-style-type: none"> <li>• Enter the amount you want to pay and the date you want to pay.</li> <li>• Choose a payment method. You can use a checking account, debit card, credit card (VISA or MasterCard), or pre-paid general purpose debit card.</li> </ul> <p>Need to change your payment date? Select the <i>Scheduled</i> tab and change the date of your payment.</p>
<b>Set up recurring premium payments</b>	<ul style="list-style-type: none"> <li>• Select the <i>Recurring Settings</i> tab.</li> <li>• Click the + <i>Add New</i> button.</li> <li>• Enter the amount to pay and the date:               <ul style="list-style-type: none"> <li>– Select “1” in the drop down menu under “Every month” to schedule monthly payments</li> <li>– Put in the date you want your recurring payments to end.</li> </ul> </li> <li>• Choose your payment method. You can use a bank account or a PIN-based debit card for recurring payments.</li> <li>• Click the <i>Save</i> button.</li> </ul>
<b>Save your payment preferences</b>	<ul style="list-style-type: none"> <li>• Create, update and cancel your premium payment methods with the wallet tool.</li> <li>• Click the <i>Wallet</i> tab to set up your premium payment method.</li> </ul>

(continued)

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## More online conveniences

We have more options for you! You can do them all from your HealthNet.com account.

Step 1: Log in at [www.healthnet.com](http://www.healthnet.com).

Step 2: Click the orange *Online Bill Pay* button.

Step 3: Choose what you'd like to do.

<b>Get bill reminders emailed to you</b>	<ul style="list-style-type: none"><li>• Click the <i>Edit Preferences</i> menu option.</li><li>• Choose <i>Bill Ready Notification</i>. You'll receive an email from us with a link to your bill.</li></ul> <p>Plus! On this same page, you can:</p> <ul style="list-style-type: none"><li>• Select <i>Bill Due Notification</i> to get a bill payment reminder.</li><li>• Click <i>Discontinue Paper Billing</i> to stop receiving paper bills by mail.</li></ul> <p><b>Note:</b> Only the primary subscriber for your account can make this change.</p>
<b>View, save or print your bill online</b>	<ul style="list-style-type: none"><li>• On the "View/Pay Bill" page, go to the "View and Print Bill" section, and select the "Bill Period" for the bill you would like to view.</li><li>• Click on <i>View Bill</i>.</li><li>• Save or print your bill if you wish.</li></ul>