Andre Hamil
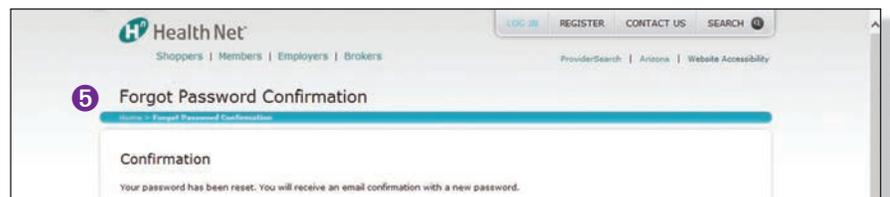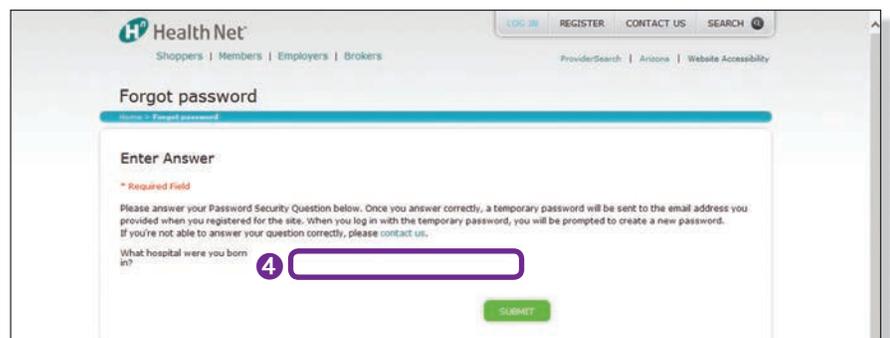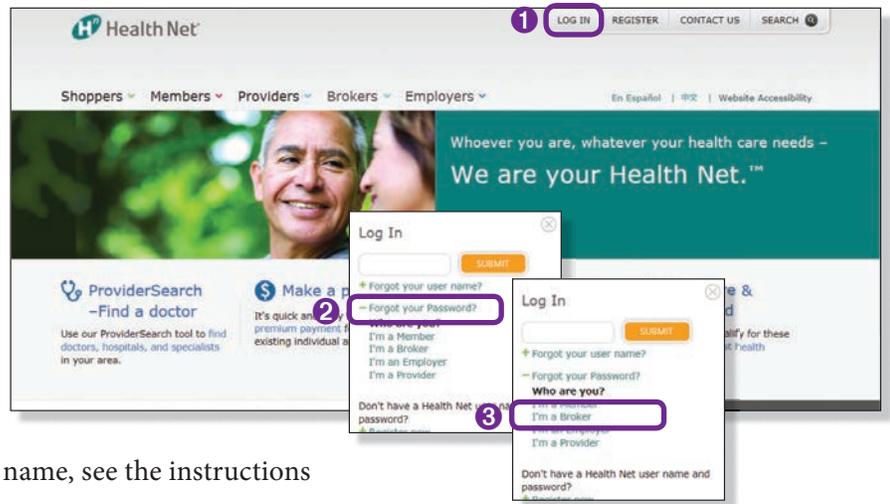*Health Net*

Forgot Your
Broker Password *or*
User Name?

A quick reminder how to log in online at www.healthnet.com
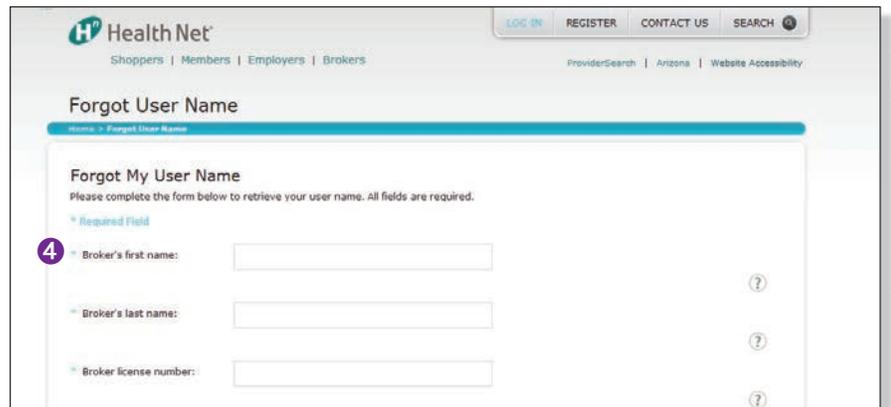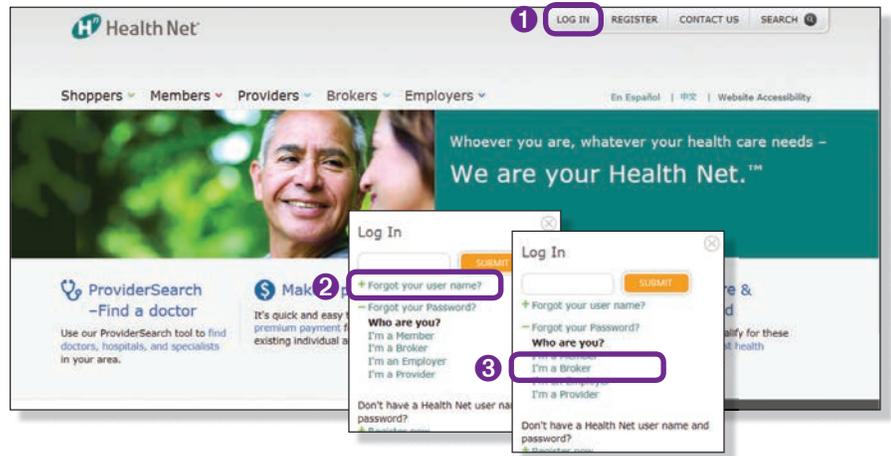
Password reset

1 Click *Log in* at the top of the home page.

2 Click *Forgot your Password?*

3 Then, choose *I'm a Broker.* Enter your user name. If you don't know your user name, see the instructions on the next page to get it.

4 You will be asked a security question. If you enter an incorrect answer, you will receive an error message. Re-enter your response. If you do not know the answer, please contact Broker Services.

5 Once you enter the correct answer to your security question, you will receive a confirmation. An email with a temporary password will be sent to the email address used to initially set up the account.

(continued)

User name

❶ Click *Log in* at the top of the home page.

❷ Click *Forgot your user name?*

❸ Then choose *I'm a Broker.*

❹ You will be asked for your broker name and broker license number that your account was registered with. Once you submit, you will receive an email that includes your user name.

For questions, please contact Broker Services at:

1-800-909-3447, option 1 (for California)

1-888-463-4875, option 2 (for Arizona)