

Preventive Care

Preventive care with regular health checkups is beneficial to your patients. Consider developing a personalized prevention plan to help them on their health care journey.

Members can be seen at least once per calendar year for preventive care exams.

	Exam components	Some topics to cover during the exam
Members 50 and older	<ul style="list-style-type: none"> Annual exam Height, weight, BMI Blood pressure/hypertension screening Cardiovascular screening Cancer screenings (skin, colon, breast, etc.) Diabetes screening Lung cancer screening Obesity screening Urinary incontinence Medication reconciliation 	<ul style="list-style-type: none"> Advanced care planning Anxiety/cognitive/depression screening Alcohol, tobacco and drug use Diet and physical activity Domestic violence/abuse screening Fall/balance/activities of daily living risks Sexual health (contraception and STDs) Refer/order preventive labs/tests and screenings as applicable Immunizations as applicable Gynecological health referral

When evaluating members and establishing the presence of a diagnosis, remember to put the **M.E.A.T. (Monitoring, Evaluating, Assessing/Addressing, & Treating)** in your documentation.

Monitoring	Evaluating	Assessing/Addressing	Treating
<ul style="list-style-type: none"> Signs 	<ul style="list-style-type: none"> Test results 	<ul style="list-style-type: none"> Ordering tests 	<ul style="list-style-type: none"> Medications
<ul style="list-style-type: none"> Symptoms 	<ul style="list-style-type: none"> Medication effectiveness 	<ul style="list-style-type: none"> Discussion 	<ul style="list-style-type: none"> Therapies
<ul style="list-style-type: none"> Disease progression 	<ul style="list-style-type: none"> Response to treatment 	<ul style="list-style-type: none"> Review records 	<ul style="list-style-type: none"> Other modalities
<ul style="list-style-type: none"> Disease regression 		<ul style="list-style-type: none"> Counseling 	<ul style="list-style-type: none"> Referrals to specialists
		<ul style="list-style-type: none"> Planning 	<ul style="list-style-type: none"> Disease management program
			<ul style="list-style-type: none"> Testing



(continued)

TIPS to ensure healthy outcomes:

- ✓ Always share tests and screening results with members and how they can assess them via a patient portal
- ✓ Be sure to submit all applicable conditions via IDC 10 codes. Leverage CPT Category II codes to ensure outcomes to reduce chart collection events

Consumer Assessment of Healthcare Providers and Systems (CAHPS)[®]

Your Success is Our Success:

The Centers for Medicare & Medicaid Services or the National Committee for Quality Assurance may ask your patients how you rate in the annual Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey.

Our goal is to partner with our providers to serve your patients with the best health care possible. Improving your patient's experience during their office visit has been proven to improve health care outcomes and increase patient compliance with treatment plans.



Ensure your patient's satisfaction:

- See patient within 15 minutes;
- Write prescriptions for medications on formulary;
- Share test results as soon as you get them;
- Help coordinate and manage care to other health services;
- And refer patients to network specialists.