



Arrange Non-Emergency Transportation Through MTM Health

Medical Transportation Management (MTM) Health provides non-emergency medical transportation services to help members get to covered healthcare appointments and services.

Transportation services available

MTM Health coordinates:

- Taxi and rideshare services
- Van transportation

Trip limits vary by plan.

D-SNP transportation

D-SNP members receive non-emergency transportation through their Medi-Cal plan.

- Aligned D-SNP members: Contact [Modivcare](#) to arrange transportation.
- Unaligned D-SNP members: Contact [Member Services](#) for assistance.



Schedule transportation

Providers and members can call MTM Health at 844-515-6876 to:

- Schedule routine transportation
- Check the status of a scheduled ride
- Arrange urgent transportation needs

Routine transportation requests require 72 hours advance notice and may be scheduled up to 30 days in advance.

Urgent and discharge transportation

Transportation is available 24 hours a day, seven days a week for:

- Hospital discharges
- Dialysis appointments
- Chemotherapy or radiation treatments
- Other appointments deemed urgent by a treating provider

Urgent transportation can be arranged with less than one day's notice by calling 844-515-6876.

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