

Health Net

Medi-Cal Prior Authorization Metrics Summary

Effective December 31, 2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

5917985CA_6PCADWEBE_ABHN
Internal Approved 03312026
26-404

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Prior Authorization Metrics Summary - Medicaid : State Code Derived : CA-SHP

Standard Prior Authorizations:

| Metric Name | How many times this happened | Out of total requests | Percentage |
|----------------------------------------------------------|------------------------------|-----------------------|------------|
| Requests Approved | 3,020,354 | 3,096,168 | 97.55% |
| Requests Denied | 75,814 | 3,096,168 | 2.45% |
| Request Approved Only After Time for Review was extended | 8,777 | 3,096,168 | 0.28% |
| Request Approved Only After Appeal | 404 | 1,017 | 39.72% |

| Metric Name | Average Time | Median Time |
|----------------------------------------------------|--------------|-------------|
| Standard (non-urgent) Prior Authorization Requests | 2 days | 0 days |

Expedited Prior Authorizations:

| Metric Name | How many times this happened | Out of total requests | Percentage |
|----------------------------------------------------------|------------------------------|-----------------------|------------|
| Requests Approved | 377,670 | 394,719 | 95.68% |
| Requests Denied | 17,049 | 394,719 | 4.32% |
| Request Approved Only After Time for Review was extended | 668 | 394,719 | 0.17% |
| Request Approved Only After Appeal | 72 | 191 | 37.70% |

| Metric Name | Average Time | Median Time |
|-------------------------------------------------|--------------|-------------|
| Expedited (urgent) Prior Authorization Requests | 1 days | 0 days |

In 2025, Medicaid: State Code Derived: CA-SHP received a total of 3,096,168 standard (non-urgent) prior authorization requests for our covered patients.

97.55% of those requests were approved:



- Requests Approved - 3,020,354
- Requests Denied- 75,814
- Request Approved Only After Time for Review was extended - 8,777
- Request Approved Only After Appeal - 404
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 0

In 2025, Medicaid: State Code Derived: CA-SHP received a total of 394,719 expedited (urgent) prior authorization requests for our covered patients.

95.68% of those requests were approved:

