

PROVIDER Update



NEWS & ANNOUNCEMENTS

OCTOBER 11, 2023

UPDATE 23-1167

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Great News for Medi-Cal Members! Health Net Will Continue to Serve Members in Multiple Counties in 2024

Here's what you need to know about your contract with Health Net Community Solutions, Inc. (Health Net).

The Department of Health Care Services (DHCS) has issued Medi-Cal contracts to Health Net Community Solutions, Inc. (Health Net*) for 2024 to remain in Los Angeles, Sacramento, San Joaquin, Stanislaus, and Tulare counties.

This means that your Medi-Cal managed care contract with Health Net will continue in these counties.

We are thrilled to continue our partnership with you as a Health Net participating provider. This partnership allows us to provide essential benefits and services to Medi-Cal members in these counties.

As a Health Net participating provider, it is important to remember to adhere to the terms and conditions outlined in your *Provider Participation Agreement (PPA)* as applicable by the terms of that PPA and the DHCS 2024 Medi-Cal contract.

These agreements ensure that we can continue to offer high-quality care to our Medi-Cal members.

Additional information

If you have questions regarding the information contained in this update, refer to the *Resources and information to support you and your patients'* section on the next page. Otherwise, contact the Health Net Medi-Cal Provider Services Center at 800-675-6110.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports (CS) Providers
- Enhanced Care Management (ECM) Providers

LINES OF BUSINESS:

- Medi-Cal
 - Los Angeles
 - San Joaquin
 - Stanislaus
 - Sacramento
 - Tulare

PROVIDER SERVICES

Medi-Cal (including CS and ECM providers)

– 800-675-6110

PROVIDER PORTAL


provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

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Resources and information to support you and your patients

Resource	Website	QR code
2024 Medi-Cal Managed Care Plan Contracts	www.dhcs.ca.gov/CalAIM/Pages/MCP-RFP.aspx	
2024 DHCS Medi-Cal Contract Transition	healthnet.com/providers/2024MediCal	
Health Net's provider portal	provider.healthnetcalifornia.com	