Community Health Plan of Imperial Valley
Medi-Cal Prior Authorization
Metrics Summary

Effective December 31, 2025

Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - Medicaid : State Code Derived : CA-Imperial Valley

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	53,059	57,406	92.43%
Requests Denied	4,347	57,406	7.57%
Request Approved Only After Time for Review was extended	183	57,406	0.32%
Request Approved Only After Appeal	37	77	48.05%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	3 days	1 days

Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	13,529	13,973	96.82%
Requests Denied	444	13,973	3.18%
Request Approved Only After Time for Review was extended	12	13,973	0.09%
Request Approved Only After Appeal	6	16	37.50%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

In 2025, Medicaid: State Code Derived: CA-Imperial Valley received a total of 57,406 standard (non-urgent) prior authorization requests for our covered patients.

92.43% of those requests were approved:

- Requests Approved - 53,059
- Requests Denied- 4,347
- Request Approved Only After Time for Review was extended - 183
- Request Approved Only After Appeal - 37
- Prior Authorization Requests - Average (Days) - 3
- Prior Authorization Requests - Median (Days) - 1

In 2025, Medicaid: State Code Derived: CA-Imperial Valley received a total of 13,973 expedited (urgent) prior authorization requests for our covered patients.

96.82% of those requests were approved:

- Request Approved - 13,529
- Request Denied - 444
- Request Approved Only After Time for Review was extended - 12
- Request Approved Only After Appeal - 6
- Prior Authorization Requests - Average (Days) - 1
- Prior Authorization Requests - Median (Days) - 1