Enhanced Care Management Program
Populations of Focus Screening Checklist

The Enhanced Care Management (ECM) Program provides comprehensive care management services to seven different Populations of Focus with a goal to improve the health and social outcomes of the ECM-enrolled member.

Medi-Cal managed care members are eligible for the ECM Program if they meet the ECM Populations of Focus eligibility criteria as defined in this checklist **and** are not enrolled in duplicative services (as defined in the *Exclusionary Screening Checklist*).

There are three steps to the screening and referral process:
1. **First, complete this *Populations of Focus Screening Checklist*** to determine member **eligibility** as qualifying under one or more of the Populations of Focus**.**
2. Next, complete the *Exclusionary Screening Checklist* to further verify member eligibility.
3. If the member **is determined to be eligible for ECM** based on **both *screening checklists***, complete the *ECM Program Member Referral Form* and send secure fax (Fax Number: 800-743-1655) to the member's Health Plan for review.

Both screening checklists and the *ECM Program Member Referral Form* can be used as resources and references to support the enrollment and engagement process.

Populations of Focus Screening Checklist

ECM Populations of Focus

1. ☐ Individual and/or family is **experiencing homelessness**[1] **and**

☐ Has **at least one** complex **physical, behavioral or developmental** health need (refer to Conditions Table* on page 3) with **inability to successfully self-manage** for whom **coordination of services** would likely result in **improved health outcomes** *and/or* **decreased utilization** of high-cost services.

[1]The Department of Health Care Services (DHCS) defines homelessness as one of the following:
- An individual or family who lacks adequate nighttime residence.
- An individual or family with a primary residence that is a public or private place not designed for or ordinarily used for habitation.
- An individual or family living in a shelter.
- An individual exiting an institution to homelessness.
- An individual or family who will imminently lose housing in next 30 days.
- Unaccompanied youth and homeless families and children and youth defined as homeless under other Federal statutes.
- Victims fleeing domestic violence.

If **ALL** boxes above are checked, member is eligible.

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2. High utilizer adults are individuals, who **in a six-month period,** with

- ☐ **Five or more emergency** room visits **and/or,**
- ☐ **Three or more** unplanned **hospital** admissions **and/or,**
- ☐ **Multiple short-term skilled nursing facility stays**

AND any of the above could have been avoided with appropriate outpatient care or improved treatment adherence.

If **ONE** of the boxes are checked in this section, member is eligible.

3. ☐ Adults with **serious mental illness (SMI) or substance use disorder (SUD)** (refer to Conditions Table***** on page 3) who meet the eligibility criteria for participation in or obtaining services through the following:

- ☐ The County Specialty Mental Health (SMH) System **and/or,**
- ☐ The Drug Medi-Cal Organization Delivery System (DMC-ODS) **or,**
- ☐ The Drug Medi-Cal (DMC) program, **and**

Continue to next section, if the top box (SMI/SUD) and ONE of the 3 boxes above are checked in this section.

☐ Actively experiencing **one complex social factor influencing their health,** for example:

    ☐ Food   ☐ Housing   ☐ Employment insecurities   ☐ History of adverse childhood experiences (ACEs)/trauma   ☐ History of recent contacts with law enforcement related to SMI/SUD
    ☐ Former foster youth   ☐ Other_____, **and**

☐ Meet one or more of the following criteria:

- High risk for institutionalism, overdose and/or suicide.
- Use crisis services, ERs, urgent care or inpatient stays as the sole source of care.
- Over two emergency department (ED) visits or over two hospitalizations due to SMI or SUD in the past 12 months.
- Pregnant and post-partum (12 months from delivery).

If **BOTH** boxes (complex social factors and additional criteria) are checked in this section, member is eligible.

4. ☐ **Adults and children/youth transitioning from incarceration** or have transitioned within the **last 12 months, and**

☐ Have at least one of the following conditions (refer to specifics in Conditions Table* on page 3):

- Chronic mental illness.
- SUD.
- Chronic disease (e.g., hepatitis C, diabetes).
- Intellectual or developmental disability.
- Traumatic brain injury.
- HIV/AIDS.
- Pregnancy.

If **ALL** boxes in this section are checked, member is eligible.

*Conditions Table (*For reference only – chronic conditions are not required for all Populations of Focus*)

Complex physical, behavioral health and developmental conditions *(check all that apply)*	
Physical health	
☐Diabetes (insulin-dependent) poorly controlled	☐Chronic obstructive pulmonary disease (COPD)
☐History of stroke or heart attack	☐Dementia requiring assistance with IADLs
☐Chronic liver disease	☐Traumatic brain injury (TBI)
☐Chronic kidney disease	☐Hypertension (poorly controlled)
☐Coronary artery disease	☐Congestive heart failure (CHF)
☐Other, please note:	
Behavioral health	
☐Psychotic disorders, including schizophrenia	☐Substance use disorder, please specify:
☐Bipolar disorder	☐Other, please note:
☐Major depressive disorder	
Developmental	
☐Intellectual/developmental disability	☐Other, please note:

Summary of ECM Eligibility

Member's eligible Population(s) of Focus (check all that apply)	
☐	1. Individuals experiencing **homelessness.**
☐	2. **High utilizers** with frequent hospital or ER admissions.
☐	3. Individuals transitioning from **incarceration.**
☐	4. Individuals with **SMI/SUD** and other health needs.