# PROVIDER Update CalViva



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## **Integrating Social Determinants of Health Into Clinical Practice**

### Support care teams in recognizing and responding to social needs that shape health outcomes

Social Determinants of Health (SDOH) influence up to 80% of health outcomes. By identifying and documenting these factors, physicians and other providers can deliver more personalized care, reduce disparities and support value-based care initiatives.

#### Recognize the impact of SDOH

SDOH are non-medical factors that shape health outcomes. Key factors include:

- Economic stability (e.g., income, employment).
- Education access and literacy.
- Housing and environmental safety (e.g., homelessness, unsafe conditions).
- · Food security.
- Social support and experiences of discrimination.
- · Access to transportation and health care services.

#### Know when to screen for SDOH

Incorporate screening during:

- Annual wellness visits (AWV).
- · Chronic care management.
- Behavioral health assessments.
- · Hospital discharge planning.
- Any encounter where social needs may impact care.

#### Where to document SDOH

Use your electronic health record's designated fields for SDOH, such as:

- · Problem list.
- · Encounter notes.
- · Diagnosis codes.

#### THIS UPDATE APPLIES TO:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports (CS) Providers
- Enhanced Care Management (ECM) Providers
- Behavioral Health Providers

#### **PROVIDER SERVICES**

CalViva Health Medi-Cal (including ECM and CS providers) -888-893-1569

Behavioral health providers -844-966-0298

#### **PROVIDER PORTAL**

provider.healthnetcalifornia.com

#### Ensure documentation includes:

- · Screening tool used.
- Source of information (e.g., patient, caregiver, social worker, nurse).
- Provider sign-off.
- Clear linkage to health impact (e.g., asthma exacerbated by poor housing).

#### Take action - a five-step approach

- Screen using tools like <u>PRAPARE</u>® or <u>AHC-HRSN</u>.
- 2 Document findings in the medical record.
- 3 Code using ICD-10-CM Z codes (Z55–Z65) to reflect SDOH factors.
- 4 Refer to social services or care coordination teams.
- 5 Follow up assessing impact and adjust care plans.

#### Use the right codes for SDOH

Use ICD-10-CM Z codes to document SDOH-related issues. These codes are not primary diagnoses, but they support care planning and reimbursement.

#### Common Z code categories:

- **Z55** Problems related to education and literacy.
- **Z56** Employment and unemployment issues.
- **Z57** Occupational exposure to risk factors.
- **Z58** Physical environment concerns.
- **Z59** Housing and economic circumstances (e.g., Z59.0 for homelessness).
- **Z60–Z65** Social environment, upbringing, psychosocial circumstances.

#### Use HCPCS code G0136

G0136 supports reimbursement for a standardized SDOH risk assessment (5–15 minutes).1

- Billable when performed during eligible visits (e.g., AWVs, behavioral health or evaluation and management services).
- · Use only when social barriers impact clinical decision making.
- Clearly document relevance and rationale in the medical record.

#### Top provider resources for SDOH

- Centers for Medicare & Medicaid Services (CMS): <u>Improving SDOH Data Collection with ICD-10-CM Z Codes</u>.
- American Academy of Family Physicians: <u>Screening for Social Determinants of Health in Daily Practice</u>.

#### Need help or have questions?

If you have questions regarding the information contained in this update, contact CalViva Health at 888-893-1569. Behavioral Health providers can call at 844-966-0298.

<sup>&</sup>lt;sup>1</sup> American Academy of Professional Coders: CMS finalizes G0136 for conducting an SDOH risk assessment and assigned it a payment value.