

PROVIDER Update



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How to Use the Day Habilitation Benefit for CalViva Health Medi-Cal Members

Find out who's eligible

Day habilitation programs assist the member in acquiring, retaining and improving self-help, socialization and adaptive skills necessary to reside successfully in the person's natural environment. The services are provided in a member's home or an out-of-home, non-facility setting. Services are available for as long as necessary.

Member eligibility

Members must meet the following criteria to qualify for a day habilitation program:

Eligible persons	Restrictions
<ul style="list-style-type: none">Members who are experiencing homelessness;Members who exited homelessness and entered housing in the last 24 months; andMembers at risk of homelessness or institutionalization whose housing stability could be improved.	<ul style="list-style-type: none">Member is participating in duplicative state, local or federally funded programs.

Program overview

The program and services include (but are not limited to):

Member training on:

- The use of public transportation.
- Personal skills development in conflict resolution.
- Community participation.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports Providers
- Enhanced Care Management Providers

PROVIDER SERVICES

888-893-1569
www.healthnet.com

PROVIDER PORTAL

provider.healthnetcalifornia.com

Discover Helpful Tools to Support Your Office

Go to the Provider Library at providerlibrary.healthnetcalifornia.com to quickly access information to help you in your everyday interactions with our Plan. The library includes:

- Provider manuals
- Forms and References
- Education, Training and Other Materials
- Updates and letters
- Contacts
- Health Equity, Cultural and Linguistics Resources

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- Developing and maintaining interpersonal relationships.
 - Daily living skills (cooking, cleaning, shopping, money management).
 - Awareness of community resources, such as police, fire and local services, to support independence in the community.

Member assistance with:

- Selecting and moving into a home.¹
- Locating and choosing suitable housemates.
- Locating household furnishings.
- Settling disputes with landlords.²
- Managing personal financial affairs.
- Recruiting, screening, hiring, training, supervising and dismissing personal attendants.
- Dealing with and responding appropriately to governmental agencies and personnel.
- Asserting civil and statutory rights through self-advocacy.
- Building and maintaining interpersonal relationships, including a circle of support.
- Coordination with the Plan to link the member to any Community Supports (CS) and/or Enhanced Care Management (ECM).
- Referral to non-CS housing resources if the member does not meet Housing Transition/Navigation Services CS eligibility criteria.
- Assistance with income and benefits advocacy including general assistance/general relief and supplemental security income (SSI) if the member is not receiving these services through CS or ECM.
- Coordination with the Plan to link the member to health care, mental health services and substance use disorder services based on the member's individual needs.

Additional information

Providers are encouraged to access the provider portal online at provider.healthnetcalifornia.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 888-893-1569.

¹ Refer to the Housing Transition/Navigation Services CS.

² Refer to the Housing Tenancy and Sustaining Services CS.