

Identify Members Enrolled in Enhanced Care Management

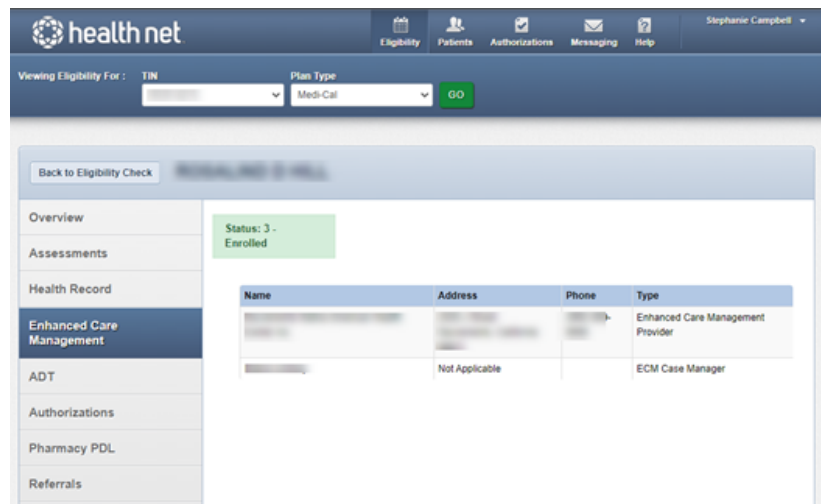
FIND OUT WHICH MEMBERS HAVE EXTRA CARE COORDINATION

As of January 1, 2022, Medi-Cal members have access to the Enhanced Care Management (ECM) benefit. To help you better coordinate members' care with their assigned ECM provider, there is a new function on the secure provider portal that shows:

- Whether a member is enrolled in ECM.
- The ECM provider.
- The ECM case manager.

See which members have additional ECM care support in 3 steps:

1. Log into the secure provider portal provider.healthnetcalifornia.com.
2. Select the *Eligibility* tab or use Quick Eligibility Check on the main page and search eligibility for the member.
3. Select *Enhanced Care Management* on the left navigation.



Resources

For more information on ECM, go to the CalAIM Resources for Providers page at www.healthnet.com/providers/CalAIM.

Questions?

For questions about the information in this flyer, contact CalViva Health at 888-893-1569.