PROVIDER *Update*



NEWS & ANNOUNCEMENTS

NOVEMBER 22, 2022

UPDATE 22-1003m

2 PAGES

Short-Term Post-Hospitalization Housing Supports Recovery for Members in Need

Short-Term Post-Hospitalization Housing provides a place to stay for high medical- or behavioral-health utilization members who do not have a home to continue their recovery immediately after exiting an inpatient hospital.

The service is available once in a lifetime for a maximum of six months, but individual needs may allow for a shorter period.

Eligibility

Members must meet the following criteria to qualify for Short-Term Post-Hospitalization Housing.

- Members exiting recuperative care.
- Members exiting an inpatient hospital stay. Up to 90 days of recuperative care is available under specified circumstances as a separate in-lieu-of service (ILOS).
- Members who meet the Housing and Urban Development (HUD) definition of homeless as defined in Section 91.5 of Title 24 of the Code of Federal Regulations. Including those:
 - exiting institutions but not including any limits on the number of days in the institution; and
 - receiving enhanced care management; or
 - having one or more serious chronic conditions and/or serious mental illness; and/or
 - at risk of institutionalization;

 - requiring residential services because of a substance use disorder.

Discover Helpful Tools to Support Your Office

Go to the Provider Library at providerlibrary.healthnetcalifornia.com to quickly access information to help you in your everyday interactions with our Plan. The library includes:

- Provider manuals
- Forms and References Education, Training and Other Materials
- Updates and letters
- Contacts
- Health Equity, Cultural and Linguistics

THIS UPDATE APPLIES TO **MEDI-CAL PROVIDERS:**

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports Providers
- Enhanced Care Management Providers

PROVIDER SERVICES

888-893-1569 www.healthnet.com

PROVIDER PORTAL

provider.healthnetcalifornia.com

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at provider.communications@healthnet.com indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.

Restrictions

Member is participating in duplicative state, local, or federally funded programs.

Service requirements

- Provides member with ongoing support necessary for recuperation and recovery.
 - Examples of support include gaining or regaining the ability to perform activities of daily living, receiving necessary medical/psychiatric/substance use disorder care, case management, and beginning to access other housing supports such as Housing Transition Navigation.
- Housing Transition Navigation supports must be offered to member during the period of Short-Term Post-Hospitalization Housing to prepare them for transition from this setting.
 - The development of a housing assessment and individualized support plan are covered under Housing Transition/Navigation Services.
- Member must have medical/behavioral health needs that experiencing homelessness upon discharge from the hospital, substance use or mental health treatment facility, correctional facility, nursing facility, or recuperative care would likely result in hospitalization, re- hospitalization, or institutional readmission.

Additional information

Providers are encouraged to access the provider portal online at **provider.healthnetcalifornia.com** for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 888-893-1569.