

PROVIDERUpdate



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Health Net to Exit California Commercial Group Business Starting February 28, 2027

What this means for providers today and what to expect next

Health Net* has made the decision to discontinue offering Commercial Group health plans in California, starting **February 28, 2027**. Coverage will not end for all employer groups on that date. Some employer groups will retain coverage for longer periods. This phased approach means **coverage end dates will vary based on each employer group's contract**.

This decision does not affect Health Net's Medi-Cal and Medicare lines of business or Ambetter (Individual & Family Plans offered on and off the Covered California health benefits exchange).

Employer groups were notified of this decision on **September 1, 2026**, and are responsible for notifying their employees.

What providers should know today

- Existing Commercial Group coverage remains in effect at this time.
- Provider participation status remains unchanged at this time.
- Covered services and existing Health Net processes remain unchanged at this time.

What to expect next

We will continue communicating with providers on the implementation of this change. Future communications will include information regarding:

- Important dates, deadlines and requirements
- Member continuity of care information
- Authorization and referral requirements
- Claims submission, payment and runout processes
- Operational process updates
- Frequently asked questions and provider resources

THIS UPDATE APPLIES TO:

- Physicians and Practitioners
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Behavioral Health Providers

LINES OF BUSINESS:

- Employer Group
 - HMO/POS
 - PPO

PROVIDER SERVICES

provider_services@healthnet.com

Health Net Employer Group

HMO, POS & PPO – 800-641-7761

Behavioral Health providers –

844-966-0298

PROVIDER PORTAL

provider.healthnetcalifornia.com

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New provider resource page coming soon

A dedicated **provider resource page** is being developed as the central source for updates, frequently asked questions (FAQs), important dates and operational guidance.

Once available, visit this page for the latest information related to this change. Future provider communications will direct providers to the page for ongoing updates and resources.