

No-Cost Interpreter Services Available 24/7 for Your Patients



You and your patients can access no-cost interpreter services in over 150 languages. Call 800-929-9224.

Access an interpreter

Physicians and other providers can call 800-929-9224, Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available after hours) for assistance.

In-person or video interpreter requests

- Request at least five business days in advance during regular business hours
- Allow 10 business days for sign language interpreter requests.

When asking for an interpreter, tell us:

		
The member's Health Net* identification (ID) number	Appointment date, time and place (or video link and password)	Language needed

Please allow for a phone interpreter if that is the only interpreter available for the language, date and time of the appointment.

To request interpreter services for members, contact the Provider Services Center at 800-929-9224, Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available after hours).



Phone interpreters in over 150 languages!

Ask for no-cost interpreter services to help you effectively communicate with your patients.

Behavioral health providers can request interpreter services for members by calling 800-647-7526, Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available after hours).

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For office use only. Do NOT post in a patient area.

Some phone numbers listed here are for provider use only. Members may contact the number listed on the back of their ID card for member services.

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