

Your Central Hub for Quality Management Program and Resources

EASILY ACCESS TOOLS TO SUPPORT HIGH-QUALITY PATIENT CARE

The **Quality Management Program and Resources** page is your one-stop destination for information and tools that support excellence in patient care. You can quickly find resources related to quality improvement — all in one place.

How to access the Quality Management Program and Resources page

- 1 **Visit the Provider Library** at providerlibrary.healthnetcalifornia.com or use the QR code at the right.
- 2 **Select** the applicable line of business.
- 3 **Click** Quality Management Program and Resources from the left-hand menu.



Key topics available

Find essential resources and guidelines that support quality care delivery — this is a preview of what's available. Visit the Quality Management Program and Resources page for the full list of topics and tools.

- Quality improvement initiatives and performance measures
- Clinical practice and preventive health guidelines
- Chronic condition and disease management programs
- Behavioral health services
- Utilization and pharmaceutical management
- Member rights and responsibilities
- Appeals, grievances and confidentiality
- Interpreter services
- Medical record documentation standards
- Access standards and health risk assessments
- Care management and referral programs

 **Content is updated regularly—check back often.**