



Health Net Community Solutions, Inc.
PO Box 9103
Van Nuys, CA 91409-9103



«Member First Name» «Member Last Name»
«Member Mailing Address»
«Member Mailing City», «Member Mailing State » «Member Mailing Zip Code»

November 30, 2023

Member ID:
«Medi-Cal Member CIN»

News about Your 2024 Medi-Cal Plan – Please Read

A message from Health Net Community Solutions (Health Net)

Dear «Member First Name» «Member Last Name»,

You have received this letter because you and/or the people in your family are currently members in the Health Net Medi-Cal health plan. Health Net works with the State of California and Molina Healthcare of California (Molina) in Los Angeles County to help you get the care you need. You may choose to enroll in either Health Net or Molina.

Starting 1/1/24 you will move to Health Net's partner, Molina Healthcare of California (Molina), as your health plan. Your primary care provider will not change unless you want it to.

Your Medi-Cal eligibility and benefits will not change.

Your Medi-Cal eligibility and benefits, including California Advancing and Innovating Medi-Cal (CalAIM) Enhanced Care Management and Community Support services, are **not** impacted by this health plan change.

You will receive a new member ID Card and welcome kit.

You will receive a new ID card indicating your assignment to Molina in the mail. It will:

- Include your same physician group and your same primary care physician (PCP).
- Include contact information.
- Your ID card will have both Health Net and Molina at the top of the card.

(continued)

Health Net Member Services: 1-800-675-6110 (TTY 711), 24 hours a day, 7 days a week.

In addition, Molina will send you a welcome kit. The kit will have information about working with Molina to get the services you need.

If you do not want to be re-assigned

You can choose to remain with Health Net. If you do not want to be reassigned, simply call Health Net Member Services at 1-800-675-6110 and we will help you.

Questions?

Please call Health Net Member Services at 1-800-675-6110 (TTY 711) or Molina Member Services at 1-888-665-4621 (TTY 711), 24 hours a day, 7 days a week if you have any questions about the changes.

Thank you,
Health Net

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