

Payspan

A FASTER, EASIER WAY TO GET PAID

Wellcare by Health Net (Health Net*) offers Payspan Health, a no-cost solution that helps providers transition into electronic payments and automatic reconciliation.

Using Payspan Health, you can:

- Improve cash flow by getting payments faster.
- **Settle claims electronically** through Electronic Fund Transfers (EFTs) and Electronic Remittance Advice (ERA).
- Maintain control over bank accounts by routing EFTs to the bank account(s) of your choice.
- Match payments to advice quickly and easily re-associate payments with claims.
- Manage multiple payers including any payers that are using Payspan to settle claims.
- Eliminate re-keying of remittance data by choosing how you want to receive remittance details.
- **Create custom reports** including automated clearing house summary reports, monthly summary reports, and payment reports sorted by date.

How to set up your Payspan Health account

- 1 Call 877-331-7154, option 1, for your unique registration code.
- 2 Visit PayspanHealth.com and click Register.
- **3** Enter your registration code and click submit.
- 4 Enter your PIN, TIN or EIN, and NPI, then click Start Registration.
- **5** Populate the requested personal information and click *Next*.
- 6 Designate an account for fund transfers by completing the required fields and click *Next*.
- **7** Verify your information, check the box to agree to the service agreement, and click *Confirm*.

(continued)



- **8** Within a few business days, you will receive a deposit of less than \$1 from Payspan Health. Then follow these steps to complete registration:
 - Contact your financial institution to obtain the amount deposited by Payspan Health.
 - Log into Payspan Health and click *Payments*.
 - Click the Account Verification link to the left side of screen.
 - Enter the amount of the deposit in this format: 0.00.
 - The deposit does not need to be returned.
- 9 Congratulations, your registration is complete! For Payspan Health registration assistance, call 877-331-7154, option 1 or email providersupport@payspanhealth.com.



Set up your Payspan Account today

Visit **payspanhealth.com** and click *Register*. You may need your National Provider Identifier (NPI) and Provider Tax ID Number (TIN) or Employer Identification Number (EIN).

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