



Findhelp ECM Provider Request Form

Use this form to request account set-up and/or removal of Enhanced Care Management (ECM) users from findhelp.

Organization name: _____

Submitter name: _____ Email: _____

ECM user account set-up

We encourage all ECM providers to use findhelp to streamline the referral and closed-loop process by using the findhelp platform. Provide a list of names and emails of ECM users below.

First name	Last name	Email address

ECM user account removal

It is critical that ECM providers provide the names and emails of staff who have a findhelp account with the organization but are no longer with the company. Users will be removed and will no longer have access to the organization’s member information and statuses.

First name	Last name	Email address

Email form to the Plan’s System of Care at Systems_of_Care_Group@healthnet.com.

Community Health Plan of Imperial Valley (“CHPIV”) is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV members. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.